

# LCG | LAFAYETTE

CONSOLIDATED  
GOVERNMENT

ANNUAL REPORT 2010

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## LAFAYETTE CONSOLIDATED GOVERNMENT BY PHONE

City-Parish President .....	291-8300
Chief Administrative Officer (CAO) .....	291-8311
Clerk of Council.....	291-8810
Acadiana Recovery Center.....	291-5404
Administrative Services.....	291-8353
City Court .....	291-8720
City Marshal.....	291-8723
Community Development .....	291-8400
Fire Administration.....	291-8701
Information Services & Technology .....	291-5600
International Trade .....	291-5474
Juvenile Detention Home.....	291-7130
Lafayette Utilities System.....	291-5804
LUS Customer Service .....	291-8280
Legal.....	291-8015
Parks & Recreation .....	291-8361
Planning, Zoning & Codes.....	291-8013
Police Administration.....	291-8653
Public Works .....	291-8502
Traffic & Transportation.....	291-8545

## OTHER IMPORTANT NUMBERS

Animal Control.....	291-5644
Allied Waste Acadiana.....	232-5730 or 1-800-256-1886
Bayou Vermilion District.....	237-8360
Town of Broussard.....	837-6681
Cajundome .....	265-2100
City of Carencro.....	896-8481
Clerk of Court .....	233-0150
Correctional Center.....	236-5400
Coroner.....	291-7100
Council on Aging .....	262-5990
Department of Health & Hospitals.....	262-1274
District Attorney .....	232-5170
District Judges.....	232-8211
Downtown Development.....	291-5566
Town of Duson .....	873-6754
Federal Courthouse .....	593-5000
Fire and Police Civil Service.....	291-8762
Forensic Lab.....	291-7106
Greater Lafayette Chamber of Commerce.....	233-2705
Lafayette Convention & Visitors Commission .....	232-3737
Lafayette Parish Communications District.....	291-5060
Lafayette Parish Health Unit .....	262-5616
Lafayette Parish Public Library.....	261-5775
Lafayette Parish School Board.....	236-6800
Lafayette Regional Airport.....	266-4400
LSU Ag Center .....	291-7090
Municipal Civil Service.....	291-8334
North Waterworks District.....	291-5961
Office of Emergency Preparedness.....	291-5075
Office of Motor Vehicles.....	262-1807
Registrar of Voters.....	291-7140
Sales Tax .....	232-3912
City of Scott .....	233-1130
Sheriff .....	232-9211
South Waterworks District .....	989-9600
Tax Assessor.....	291-7080
Unemployment Office .....	626-5511
War Memorial .....	291-7057
Town of Youngsville.....	856-4181

# CITY-PARISH PRESIDENT

**B**y Charter, the City-Parish President “shall be the chief executive officer of the City-Parish government and shall exercise general executive and administrative authority over all departments, offices and agencies of the City-Parish government, except as otherwise provided by (the) charter.” 2010 was Joey Durel’s seventh year serving as Lafayette’s City-Parish President.



Photo by Robin May

L.J. “Joey” Durel

Dear Friends,  
It is with great pleasure that I submit to you the Lafayette Consolidated Government Annual Report for 2010. 2010 was a challenging year for our local economy, but one that enabled Lafayette’s strengths to shine through. The oil spill, combined with the subsequent moratorium on offshore drilling, gave many in our community much to be

concerned about, and we know that there are people still hurting as a result. However, Lafayette has been fortunate and saw seven months of consecutive sales tax increases to end the 2010 fiscal year. So, while we as a community are doing pretty well overall, we will continue to do everything we can to see everyone has an opportunity to get back to work.

Despite the external challenges, Lafayette continues to make the “best of” lists on a variety of surveys throughout the country. Whether we are acclaimed for our business-friendly economy, our thriving arts and culture scene, or our state-of-the-art technology, Lafayette always comes out ahead. Here are just a few of the recognitions garnered by Lafayette in 2010:

- **Robust Economy:** The Lafayette MSA was ranked 11<sup>th</sup> Best Performing Large Metro City in the nation citing 5-year job growth, 5-year wage and salary growth, and 1-year relative high-tech GDP growth as key indicators. (Source: Milken Institute, October 2010)
- **Great Quality of Life:** Lafayette was named one of America’s Top 100 Places to Live in *RelocateAmerica*’s 13<sup>th</sup> annual list. *RelocateAmerica* looked at communities poised for recovery and future growth by evaluating local leadership, employment opportunities, thriving community commitment, improving real estate markets, growing green initiatives, plentiful recreational options, and an overall high quality of life. (Source: *qu*, April



President Durel cuts the ribbon at the grand opening of Parc Independence in Girard Park.

2010)

- **Strong Arts and Culture Scene:** This summer, Jim Harrington of *The Oakland Tribune* ranked Lafayette right alongside traditional music favorites Austin, Seattle and New Orleans as one of six of America’s Best Music Towns. (Source: *Oakland Tribune*, July 2010)

In the following pages, you will read messages from each of the Directors at Lafayette Consolidated Government highlighting some of this year’s biggest accomplishments as well as the day-to-day work of their respective departments. Lafayette Consolidated Government enjoyed some great highlights in 2010, and several of them are listed here:

- Lafayette saw its second highest total ever in construction permits totaling \$361,019,309.05.
- Lafayette Consolidated Government partnered with Kiwanis Club of Lafayette to open Parc Independence—the first fully handicapped accessible playground in Lafayette.
- LUS Fiber continued its build-out and was serving most homes within the city limits by the end of the fiscal year. Also in 2010, LUS Fiber converted all digital video customers to an IPTV product developed by Microsoft called Mediaroom enhancing cable customers viewing experience.
- LUS Fiber continues to be the best and fastest network in Lafayette, Louisiana, and the nation—offering speeds up to 100 Mbps (download AND upload) to businesses and residential customers. And this year, we converted LCG traffic signals system-wide to 100 Mbps LUS Fiber, saving Lafayette citizens thousands of dollars.
- The Traffic and Transportation Department submitted

several CNG (Compressed Natural Gas) grant applications and received a state appropriation for CNG conversion of city buses and other vehicles. Lafayette should have CNG buses on the road in 2011.

- The Community Development Department unveiled a new policy for funding of External Agencies during the budget process. The revised policy placed the Acadiana Center for the Arts as the administrator of Arts and Culture Funding applications, and Director of Community Development Ben Berthelot convened a five-person panel to oversee recommendations of Social Service Funding.
- The Community Development Department also spearheaded a partnership with the University of Louisiana-Lafayette, Lafayette Parish Sheriff's Office, and Allied Waste to turn the Neighborhood Clean-Up Day into a large scale parish-wide event, which included inmate labor and UL-Lafayette students assisting local neighborhood organizations in revitalization efforts.
- Cityworks, a GIS-based work order management system (WOMS) for Public Works and Traffic and Transportation, was implemented for more efficient tracking and completion of issues reported by residents.
- Public Works completed a large variety of critical and important construction projects including Robley Drive Bridge and the Camellia Boulevard Extension Phase I-A. Other substantial projects in our community this year included the completion of Ambassador Caffery Parkway Extension and the opening of the Acadiana Center for the Arts.
- The Compstat policing strategy has resulted in a decrease in Lafayette's crime rate in 2010. By year end, reports of major crime were down 5% from the previous year and even greater decreases were seen in other crime categories.
- A new fire station, Fire Station # 4 on West Alexander Street, was opened in March.
- Internally, we developed and tested a new financial and HR system called "SMART." The new program impacted every employee in some way—but more importantly, it has made the business of running



President Durel with delegation of French Senators including former Prime Minister Jean Pierre Raffarin

government more efficient.

And this year, one of the highlights for so many of us who care about the future of Lafayette was that the Council agreed with my administration that the UL-Lafayette Horse Farm property should be preserved for future generations, and during the budget process, funded its purchase.

These are just a few of the highlights of 2010, and 2011 looks bright already. This year, our government will bring in new faces to lead the Legal, Finance, and IT Departments. Most importantly, 2011 will see the development of a new Comprehensive Plan for Lafayette Consolidated Government, and the Charter Commission will present its recommendations to the voters for possible changes to Lafayette's government. Your participation will be vital as we help determine what the future will look like for Lafayette.

Sincerely,

L.J. "Joey" Durel, Jr.  
City-Parish President  
Lafayette Consolidated Government



John Petersen

Photo by Brian Richard

In 2010, Lafayette's Entertainment Industry grew in exciting and important ways. The Lafayette Entertainment Initiative's online database of film industry professionals saw an increase of 36% in film crew listings. Local support services listings for the film industry increased by

78%, and local talent listings grew by 25%. Productions from networks like The Learning Channel, The History Channel, and others relied on this resource to provide valuable jobs and experience to Lafayette residents and businesses. Also in 2010, Active Entertainment and its subsidiary companies, headquartered in Lafayette since 2008, completed a landmark tenth feature film produced entirely in Acadiana. Now a permanent member of the Lafayette business community, they've expanded to two offices and employ twenty full-time employees. Based on current economic indicators, film productions in 2010 delivered an economic impact of over \$6.7 million.



Bullet Films (above, in Downtown Lafayette) has produced ten films in Acadiana

Additionally, visual effects company Pixel Magic, which also calls Lafayette home, continued to train and employ local residents as visual effects artists throughout 2010. They are helping to put Lafayette on the map as a city where technology and creativity intersect.

Looking to the future, LCG recently welcomed John Petersen into a full-time position within the Lafayette Entertainment Initiative (LEI) as Special Assistant to City-Parish President Joey Durel for Film and Media. Working closely with the Lafayette Economic Development Authority (LEDA) and Lafayette

Convention & Visitors Commission (LCVC), this office will focus on the continued recruitment of film productions to the Lafayette area, further development and support of Acadiana's indigenous entertainment industry, as well as serving as a government liaison to productions in the area. LEI looks forward to 2011 as a year of stable growth in the entertainment industry, hallmarked by increased production activity, strong economic impact, growth in the number of local entertainment professionals, and increased opportunities for involvement among local businesses.



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# LAFAYETTE CITY-PARISH COUNCIL

**T**he Legislative Authority of the Lafayette Consolidated Government is vested in the consolidated Council, consisting of nine members who are elected from single member districts for four year terms. Council members serve as the voice of their constituents and, along with LCG President Durel, provide leadership and direction to the various departments of consolidated government.

The Lafayette City-Parish Council meets every first, third and fourth Tuesday of the month in the City-Parish Council meeting room located in City Hall at 705 West University Avenue. Special or emergency meetings may be held on the call of the presiding Council officer or a majority of members to meet a public emergency affecting life, health, property or public safety.

Citizens are invited to attend Council meetings and contact their Council member about any issue that concerns them by calling the Council office at 291-8800. Or you may call Council members directly.

District 1 – Purvis Morrison – 291-8801  
District 2 – Jay Castille – 291-8802  
District 3 – Brandon Shelvin – 291-8803  
District 4 – Kenneth Boudreaux – 291-8804  
District 5 – Jared Bellard – 291-8805  
District 6 – Sam Dore – 291-8806  
District 7 – Donald L. Bertrand – 291-8807  
District 8 – Keith Patin – 291-8808  
District 9 – William Theriot – 291-8809

Citizens can view the live proceedings of the Council meetings on Acadiana Open Channel (Channel 16) on the evenings of the meetings. Those same meetings will be replayed on the following Friday at 5:30 p.m. and Sunday at 11:00 a.m. Streaming video is also available at <http://www.ustream.tv/channel/lcg-council-auditorium>.

Clerk of the Council Norma Dugas and an administrative staff of six perform the day-to-day activities necessary to the smooth operation of the Council office. Norma Dugas' more than 30 years experience assists Council members in better serving residents of the City and Parish of Lafayette.



L-R Back Row – 2010 LPUA Chairman Sam Dore, Kenneth Boudreaux, Purvis Morrison, William Theriot  
Front Row – Donald L. Bertrand, Keith Patin, 2010 Chairman Jay Castille, Brandon Shelvin, Jared Bellard

# CHIEF ADMINISTRATIVE OFFICER

**A**s provided by the Home Rule Charter for Lafayette Consolidated Government, the Chief Administrative Officer, subject to direction of the President, supervises all departments, offices and agencies of LCG except the legal department. Additionally, the CAO directly supervises the following divisions: Animal Control, Juvenile Detention, and Le Centre International de Lafayette.



Dee Stanley

Photo by Robin May

## ANIMAL CONTROL

Animal Control continues to perform its primary function of the eradication of rabies parish-wide by working diligently each and every day to enforce mandated state laws and local guidelines that protect citizens against coming in contact with infected animals. Animal control staff members are professionally trained and

updated on the most recent, compassionate, and humane methods of capturing, holding and euthanizing the large numbers of stray, unwanted and abandoned animals that are present in the parish.

As a result of the many positive changes across the nation in regard to treatment of animals, and as a result of a “new approach” taken by the Durel Administration, the leadership of Mike Mouton, the Emergency Operations and Security Coordinator, and the progressive and professional supervision of Virginia Lee, Lafayette Animal Control Supervisor, and center veterinarian Dr. Shelly Lyles the shelter and program have enjoyed many great and positive changes. Over the past couple of years, there have been many improvements including:

- Significant facility renovations
- Addition of security control systems
- Installation of new air handling systems
- Disease free environment protocols instituted
- An outside “open-air” environment created
- Volunteer numbers increased
- Healthy adoptions increased
- New laws protecting animals instituted
- Staff training in the most recent and humane methods of confinement and euthanasia mandated

A new cat confinement area containing over fifty new kennels is near completion, and most recently, the facility



Roicy Duhon Animal Shelter “visitor friendly” lobby

was inspected by the State Veterinarian, and his report confirmed that Lafayette Animal Control Shelter “meets all mandatory state standards.” Plans are under way for 2011 to add additional space in the rear of the facility for a quarantine area, and long-term plans for a new facility are being discussed and refined.

Although the Shelter has come a long way in a short period of time, and continues to progress and improve in a positive manner, the fact remains that as Lafayette continues to grow, the populations of unwanted animals will grow as well. The solution to solving the real problems of over-population and over-crowding of shelters is simple: people who own animals need to be responsible pet owners and accept the twelve to fourteen year commitment of caring for animals and need to spay and neuter their pets.

## JUVENILE DETENTION

2010 was an interesting year in the Juvenile Justice System. The effort to reduce youth incarceration in the state of Louisiana has been brought to the forefront by different groups and organizations who are implementing programs to control the rate of detainment in Juvenile Detention Centers. Programs have been introduced to assist the youth offenders and families with services other than detainment, such as multi-systematic therapy/life changing solutions (family involvement is mandatory), drug court, and in-school counseling. Improvements are forthcoming and although not moving at a pace fast enough for many, it's a welcome change. The rate of incarceration and recidivism are at the same levels of last year but should improve with time.



Le Centre International de Lafayette

## JUVENILE DETENTION ANNUAL STATISTICAL REPORT 2010

Number of Girls Admitted	91
Number of Boys Admitted	247
Children Carried Over From Previous Month	16
	(12/31/2009)
<b>Total Number of Children Detained</b>	<b>338</b>
Average Length of Stay	24 days
Minimum Occupancy	15
Maximum Occupancy	25
Average Daily Population	20
Number of Child Care Days	8,112

### NUMBER OF CHILDREN SERVED (broken down by age groups) 338

10 years old	1
11 years old	3
12 years old	9
13 years old	30
14 years old	55
15 years old	96
16 years old	115
17 years old	29

CHILDREN ON PROBATION	184
CHILDREN ON PAROLE	1
REPEATERS	167

### TOTAL NUMBER OF OFFENSES 338

Violent Offenses	62
Property Offenses	53
Non Violent Offenses	208
Drug Related Offenses	15
Status Offenses	0

### RATE OF RECIDIVISM 49%

## LE CENTRE INTERNATIONAL DE LAFAYETTE

In 2010, the International Trade Division started planning and negotiating a regional trade promotion agreement that will be signed in the early part of 2011 and will involve 11 Southwest Louisiana parishes and their economic development offices. The coalition will be anchored by the mayors of Lafayette and Lake Charles, the Southwest Louisiana Economic Development Alliance and Team Acadiana based in the LEDA offices in Lafayette. Joint events and missions will take place in the region starting with an international web-optimization seminar on February 24, 2011 in Jennings.

Also, extensive advance planning has already begun for the October 2011 Great Acadian Awakening ([www.gra2011.org](http://www.gra2011.org)), an 8 day series of events that will take place all over South Louisiana, with the last 4 days being scheduled in Lafayette. Thousands of US, Canadian and French visitors are expected.

### Throughout 2010, the International Center of Lafayette hosted delegations from:

- Canada, including the Provinces of New Brunswick, Nova Scotia and Québec
- France, including a high-profile delegation from the French National Assembly and delegations from the cities of Suresnes and Paris.
- Belgium
- Haiti
- Russia
- During the month of June, the Center hosted a conference on Haiti in conjunction with the International Francophone mayors' Association based in Paris. The 55 international participants included 15 Haitian mayors as well as experts and consultants from Washington DC, Canada, France and Louisiana.

### The following Seminars were presented:

- The US Small Business Administration's Working Capital Program
- Doing Business in Colombia
- Doing Business in China
- Doing Business in the Far East and Middle East

**TRADE SHOWS & MISSIONS:** Le Centre International co-sponsored the Louisiana and Texas presence at the Petroleum Exhibition and Conference in Bogota and Cartagena, Colombia. The US Embassy in Bogota arranged business matchmaking meetings and networking events for the participants. The focus of the program was to provide opportunities for Louisiana companies to enter the Colombian oil and gas market or increase their business in Colombia.

In October, Le Centre also participated in CENTRALLIA, an international business matchmaking program held in Winnipeg, Manitoba, Canada.

The International Center presented the 2010 INTERNATIONAL ACHIEVEMENT AWARD to the Louisiana Gulf Coast Oil Exposition (LAGCOE) for its significant contributions to Lafayette's reputation worldwide. Established in 1998, the International Achievement Award honors an outstanding individual, company, or organization that has significantly enhanced the international reputation of Acadiana through economic development, tourism, art, and music or goodwill ambassadorship.

# DEPARTMENT OF COMMUNITY DEVELOPMENT

The Department of Community Development's goal is to promote services designed to enhance Lafayette's physical, social, economic, educational and cultural well being. The department comprises seven divisions which provide housing services; economic development opportunities; financial counseling; neighborhood revitalization; art, cultural and historic programs; senior programs, homeless services, workforce development, court services and much more.



**Ben Berthelot**

Photo by Robin May

After spending six years as Assistant to City-Parish President Joey Durel, Ben Berthelot was promoted to Director of Community Development on February 22, 2010. Berthelot was immediately tasked with replacing veteran Housing and Federal Programs Manager Joe Bourg, and Executive Secretary Mickie Miller, who retired with a combined roughly 60 years

of service to the Department. Patricia Leyendecker was hired to replace Bourg as Housing and Federal Programs Manager and Connie Auzenne was hired to replace Miller as Berthelot's Executive Secretary. Both have proven to be excellent additions to the Community Development Leadership Team, which also includes Arts and Culture Manager Frank Bradshaw, Acadiana Recovery Center Administrator Chad Franks, Drug Court Supervisor Lori Guidry, Workforce Development Manager Tina Johnstone, Human Services Manager Sandra Moore, and The Knowledge Effect Project Manager Kelly Mouisset.

Berthelot also moved quickly to fill a vacant Grants Coordinator position within the Department. Over the course of the year, the Department applied for nearly \$14 million in funding from various sources.

During the budget process, the Department worked closely with City-Parish President Joey Durel on a competitive grant process to fund external agencies, to include line-item funding in the budget for Arts and Culture Funding, and Social Services Funding. The revised process placed the Acadiana Center for the Arts as the administrator of Arts and Culture Funding applications, and Berthelot convened a five-person panel to oversee recommendations of Social Service Funding.

In 2010 the Department and President Durel also announced a partnership with the University of Louisiana-Lafayette, Lafayette Parish Sheriff's Office, and Allied



**Maison de Mere**

Waste to turn the Neighborhood Clean-Up Day into a large scale parish-wide event, which included inmate labor and UL-Lafayette students assisting local neighborhood organizations in revitalization efforts.

The Department also forged a partnership with Habitat for Humanity, providing more than \$600,000 for 12 single family units on Gilman Street, and celebrated the partnership with a "board cutting" ceremony. The Units are expected to be completed in 2011.

Late in the year, the Department executed a Cooperative Endeavor Agreement with the Bayou Vermilion District (BVD), whereby the BVD will build a boat dock and kayak/canoe launch at the Nature Station to provide residents more access to the Vermilion River. The project is expected to be completed in the second quarter of 2011.

Additional highlights from 2010 for each division are listed below:

## HOUSING AND FEDERAL PROGRAMS

### Federal Program Division

The Federal Programs division of the Department of Community Development (DCD) received approval for and conducts on-going administrative responsibility for over \$7.1 million in grant funds, including: \$1 million from the Lafayette Public Trust Financing Authority (LPTFA) for the First Time Home Buyers program; All first time home buyer loans are \$8,000, 5%, 15 year term loans for down payment and closing costs.

Completed the citizen participation and application process for Community Development Block Grant (CDBG) and HOME Investment Partnerships Program (HOME) funding and was awarded a total of \$2,562,689; \$1,769,651 in CDBG funds and \$793,038 in HOME funds.

The U.S. Department of Housing and Community

Development (HUD) and the Louisiana Office of Family Services awarded grant funds in the amounts of \$1,186,548 in Federal Homeless Prevention & Rapid Re-Housing (HPRP) funds and \$672,893 in State Homeless Prevention & Rapid Re-Housing funds. The office also received funding in the amount of \$120,642 in Emergency Shelter Grant (ESG) funds for the program year 2010-2012 and continue administration of \$125,897 in ESG 2009-2011 funds.

The U.S. Department of Justice awarded a grant up to the amount of \$30,584 from the Bulletproof Vest Partnership grant program. These funds are used to pay half the cost of each bulletproof vest purchased by the Lafayette Police Department, thereby doubling the number of bulletproof vests that can be purchased by the department.

The division is currently administering a Federal Energy Efficiency and Conservation Block Grant (EECBG) in the amount of \$1,193,300 for three projects: \$400,000 for Heymann Center Roof improvements, \$500,000 for traffic signal timing and \$293,300 for an Energy Efficiency Plan others:

- Louisiana Energy Efficiency and Conservation Block Grant (LEECBG) in the amount of \$196,000 to be used by the surrounding cities, Dason, Broussard, Carencro, Scott and Youngsville, for energy efficiency retrofits to municipal facilities
- \$20,000 from the state Community Water Enrichment Fund (CWEF) for Milton water system improvements
- LCG's Neighborhood Counseling Services Program has been awarded a grant in the amount of \$45,815 to enhance housing counseling in Lafayette Parish for 2010/2011
- Staff researched, wrote, submitted and received positive feedback on applications for over \$4,336,913 in Federal and State funds, for which we have received positive feedback, including:
  - The Louisiana Department of Community Development for \$491,376 of Katrina/Rita CDBG Disaster Recovery Program grant funds to be used to build affordable housing for low/moderate income families in Lafayette Parish.
  - The Louisiana Department of Community Development for \$3,845,537 of Gustav/Ike CDBG Disaster Recovery Program grants funds to be used for drainage improvements to mitigate future flooding during heavy rain events. (Coulee Ile Des Cannes and Coulee Mine)

DCD closed three tandem rehabilitation loans totaling \$35,900 to assist clients whose rehabilitation costs exceeded the \$25,000 grant available to them.

- The department closed 138 First Time Home Buyer loans between January 1, 2010 and December 29, 2010 totaling \$1,104,000. One Urban In-Fill home was sold with a first mortgage in the amount of \$70,501.

LCG granted \$315,944 to twenty-four (24) non-profit organizations (external agencies); \$59,906 was distributed among nine Arts & Culture organizations and \$256,038 among fifteen (15) Social Service organizations.

## Housing Division

The housing division completed the rehabilitation



Urban infill home

of eleven homes for low/moderate income households, meeting a primary objective of addressing the availability of decent housing in that income range. Each unit that was rehabilitated was income eligible for a grant of up to \$25,000.

Additionally, there were twelve properties or housing units that had been deemed unsuitable for human habitation and condemned that have since been demolished. This activity addresses the sustainability of suitable living environments for low/moderate income households. These properties were eligible for demolition grants to clear the sites of dangerous and unsuitable environments.

## HUMAN SERVICES DIVISION

### Neighborhood Counseling Services

Neighborhood Counseling Services Program was presented with Agency of the Year Award by the National Association of Housing Counselors and Agencies, Inc. on August 4, 2010, at the 18<sup>th</sup> Annual NAHCA Training Conference in Atlanta, GA. 1,774 clients received one-on-one counseling and/or attended educational workshops which included:

- Mortgage Counseling for 55 clients
- Renter's Counseling for 32 clients
- Pre-purchase Counseling for 418 clients
- Homeless Counseling for 11 clients
- Financial Management Counseling for 58 clients
- Home Maintenance Workshops for 15 clients
- Financial Literacy Workshops for 884 clients
- Fair Housing Workshops for 115 clients
- Monthly Home Ownership Training Workshops for 186 clients of which 58% (108) of the participants purchased homes
- Partnership with the Realtor® Association of Acadiana to host the Annual Landlord/Tenant Rights & Fair Housing Seminar at Clifton Chenier Center for 115 participants
- Partnership with Capital One Bank to host the 11<sup>th</sup> Annual Home Buyer's Fair at the Heymann Performing Arts Center for 109 attendees
- Participated in Connections for Independent Living Expo at the Robicheaux Center for senior citizens in Lafayette Parish
- Participated in Lafayette Parish Resource Fair for social-service professionals to disperse information and establish partnerships with new agencies
- Through collaboration, extensive outreach, marketing and partnering with other agencies, Neighborhood

Counseling Services was able to exceed the goals of the program. The partnerships included University of Louisiana at Lafayette, Southern University, Family Tree, Habitat for Humanity, Drug Court, United Way of Acadiana, S.M.I.L.E., Lafayette Business and Career Solutions Center, Lafayette Parish Public Library, Lafayette Senior Centers, AARP, Maison de Goodwill, Moss Gardens, Rural Development Programs, Salvation Army, Lafayette Parish Correctional Center, Urban Infill, Acadiana C.A.R.E.S., St. Joseph's Shelter, St. Michael's Center for Veterans, Freedom House, Faith House, Lighthouse Shelter, Maison de LeMaire, Le Petite Maison, Advocacy Center, and Tyler Mental Health Center

- Completed Housing Discrimination Complaint Intake for 2 clients
- Provided Information and/or Referrals for 5,175 people

#### **Neighborhood Pride Program**

- Painted 12 homes
- Installed 17 storm doors/exterior doors
- Replaced 118 window screens
- Installed 12 fire safety devices (smoke, carbon monoxide & fire extinguishers)
- Installed 6 deadbolt locks
- Installed 2 safety lights
- Provided house numbering for 12 homes
- Installed 9 handrails
- Attended 67 Neighborhood and Community Concerns Meetings
- Participated in/or organized 12 Community Activities (Community Recognition Activities, Service Activities, Projects, City/Parish Cleanup - 10,350 Flyers were distributed)
- Provided Information and Referral to over 171 community residents
- Provided training for Neighborhood Organization leaders

#### **Greenhouse Senior Center & Senior Art Studio**

- Conducted regular monthly activities for an average of 1,226 participants per month
- Registered 68 new members
- Conducted computer classes for 142 senior citizens
- Conducted eight defensive driving classes for a total of 175 participants



Greenhouse Senior Center

- Provided blood pressure testing for 353 participants
- Provided 1,374 rides on the Senior Center van
- Hosted Annual Greenhouse Barbecue, serving 450 meals
- Conducted 28 VITA (Adult literacy) classes
- Collaborated with the Lafayette Art Association

for a two month showing of the art created by the Painting and Watercoloring classes at The Senior Art Studio.

- Collaborated with Hospice of Acadiana on LifeStory Workshop, which aided seniors in collecting memories from their lives in written form to share with future generations

#### **Rosehouse Health & Wellness Center**

- The total number of visits for the reporting period is 28,900. An increase from the previous year which reported 26,676 visits
- Conducted regular monthly activities for an average of 2,440 participants. An increase from the previous year which averaged 2,276
- Increased enrollment at the facility by 81 new participants. An increase from the previous year which was 61
- Provided presentations on health services, hearing screenings, fire prevention, medical equipment, rehabilitation centers, home health providers, and hosted monthly health education luncheons.
- Hosted an average of 881 participant visits per month in the exercise equipment room. An increase from the previous year which averaged 710 visits.
- 110 exercise equipment orientations were accomplished during the reporting period.
- Held the 17<sup>th</sup> annual National Senior Health & Fitness Day; 92 participants attended. An increase from the previous year which had an attendance of 55 participants
- Continued "Outreach Service" access to books and movies from the Lafayette Public Library
- Provided computer access to an average of 55 participants per month on "Internet Café" computer in the reception area. An increase from the previous year which averaged 39.
- Annual Fall Dance was held, live entertainment was provided, 107 participants attended. An increase from the previous year, 93 participants attended

#### **WORKFORCE DEVELOPMENT DIVISION**

- Total funding for the Workforce Development Division for 2010/2011 is \$1,425,447. Funding breakdown for the division is as follows:
- WIA Adult-\$247,076
- Dislocated Worker-\$225,389
- Youth --\$250,512
- Strategies to Empower People-\$19,500
- Connections to Work funds-\$81,000
- Louisiana Employment Assistance Program-\$276,970
- National Emergency Grant Gulf Oil Spill-\$325,000

The Lafayette Connections to Work pilot program, which provided job readiness and employment services for clients of the Department of Child and Family Services and the Louisiana Workforce Commission through the Lafayette Business and Career Solutions Center, was successful in achieving outcomes. The pilot program success resulted in the creation of the Louisiana Employment Assistance Program (LEAP) in metropolitan areas across the state.

- Participated in the annual LEDA Job Fair, the Disability Job Fair and Homeless Connect, and

hosted the Regional Reentry Job Fair. Created and staffed an E-application room for online applications at these highly attended events to match job seekers with local employers.

- Expanded to a regional basis and cost sharing for the ECHO (Exploring Careers in Healthcare Occupations) in conjunction with the Southwest Louisiana Area Health Education Center (SWLAHEC) and Acadian Ambulance to provide medical career exploration and training for twenty in school and out of school youth. The ECHO program was nationally recognized as a best practice for the use of ARRA funds by the U. S. Department of Labor.
- Youth staff made presentations to dual enrollees of South Louisiana Community College and Lafayette Parish School System showing them how to plan for their careers and utilize the tools in the Youth Works Website which is part of the Louisiana Virtual One Stop.
- Presentation on Employer Expectations and Success Skills to over 200 transitioning Lafayette Parish School Board juniors and seniors at the initial Resource Agency Fair held in February, 2010. This event will be an annual event and planning for the next year event is already underway.
- Entered into a cooperative endeavor with the Department of Children and Family Services to become a gold member service provider. This status allows Lafayette Business and Career Solutions staff to assist members who may need additional services from the department to apply online.
- The Lafayette Business and Career Solutions Center is seeking additional funding from various sources to enable the exemplary performing Keeping Youth Trained and Educated (KYTE) program at the Lafayette Campus of Acadiana Technical College. This program has assisted hundreds of young people who dropped out of school to attain their GED and continue on to further their education, enter the military or employment.
- The Louisiana Workforce Commission has incorporated the Louisiana Rehabilitation Services staff into the Louisiana Workforce Commission and staff will continue to work closely with the Lafayette Business and Career Solutions Center staff to integrate services for consumers as we did with the Connections to Work pilot project.
- The Lafayette Business and Career Solutions Center continues to provide one on one services to the region with issues involving unemployment insurance. The center participated in an Unemployment Insurance focus group with the Louisiana Workforce Commission to improve the application and customer services processes.
- Over the past year the number of visitors needing assistance at the Lafayette Business and Career Solutions Center has steadily increased. As of this year assisting over 43,000 individuals with their training and employment needs while still meeting or exceeding the majority of the centers' performance goals.
- Louisiana Employment Assistance Program (LEAP) two week long job readiness classes for participants of Temporary Assistance to Needy Families and



Community Development Division Heads (l-r) Lori Guidry, Christina Johnstone, Kelly Mouisset, Peggy Lamar, Frank Bradshaw, Sandra Moore, Patricia Leyendecker, Chad Franks, Connie Auzenne, Director, Ben Berthelot

Supplemental Nutrition Assistance Program. These classes will assist the clients to become employed and plan for a career that will bring them and their families to self sufficiency.

- Entered into a regional Memorandum of Understanding with the Local Workforce Investment Area that surrounds Lafayette to provide funding for Re-employment Specialist (RES). This will allow the division to hire and retain temporary staff to give assistance to dislocated and unemployed workers to re-enter the workforce as quickly as possible.
- The Lafayette Business and Career Solutions Center received a National Emergency Grant for the Gulf Oil Spill that will allow it to provide training and employment services to individuals affected by the disaster. Employers who are willing to hire and train these individuals can be reimbursed for a portion of their salary during the training time up to 90% for smaller employers and tuition and books can be paid for participants with local training providers.

## COURT SERVICES

### The Knowledge Effect

- Monthly coalition meetings with consistent attendance and participation.
- Stay on Track Program
  - Achieved partnership with LCG, Lafayette Police Department, National Guard Drug Demand Reduction, and Lafayette Parish School Board in executing the Stay on Track program.
  - Expanded evidence-based Stay on Track program to 9 Lafayette middle schools (5,300 students).
- Held 2<sup>nd</sup> Annual Family Friendly Mardi Gras in Parc Putnam, which doubled in attendance to 1,600 people.
- "21 for 21" event on May 1<sup>st</sup> yielded high volumes of awareness:
  - 200 people registered for prizes;
  - Had media coverage all day long on HOT 107.9 and Planet Radio 96.5, TV interview in the morning, and the Orange Ninjas were seen all over town;
  - "Street party" that night with the LPD Command Bus, Sheriff's Department Crash Course, face-painting, and karaoke and

basketball competitions.

- New website yielded over 6,000 visitors to the site for information.
- ATAC unit arrested nearly 800 impaired drivers.
- Two employees achieved Prevention Professional certification.
- One employee represents LCG/The Knowledge Effect in the national CADCA Ambassador Program.
- Trainings hosted by The Knowledge Effect:
  - Three Stay on Track Facilitator trainings.
  - Two Town Hall Meetings.
  - Field Sobriety/Intoxilizer training held at Lafayette Police Department.
  - Moral Reconation Therapy.
  - Ethics Training.
  - Cultural Competency Training.

#### Media

- Celebrate Sober Prom cards handed out to local tuxedo and flower shops.
- Celebrate Sober graduation cards handed out to all graduating seniors.
- Billboards placed across Lafayette.
- TV and radio commercials played on several stations.
- Quarterly appearances on KATC for Good Morning.
- Offered information to the public and agencies at the SWAP Meet and Back to School Bash.
- The Orange Ninjas visited the zoo for summer camp education.
- Staff attended multiple trainings on media, social norming, prevention, SPF-SIG, and many more.
- Assisted the Lafayette Police Department in applying for and receiving a DWI bus.
- Received a no-cost extension for the federal DHH grant



due to the multitude of successes with the coalition.

- Assisted the Lafayette Police Department in presenting and arguing for the “Go Cup” Ordinance.

#### Probation

- Recidivism is less than 5% for all criminal cases.
- Approximately 10, 859 community service hours were performed throughout the community.
- 1,591 clients were scheduled for various programs including community service work and rehabilitative classes

## ACADIANA RECOVERY CENTER

#### Residential Program

- 312 admissions to the residential (28 day) program
- 70% percent from the Acadiana region including 238 from Region IV and 86 from Lafayette Parish.

- Acadiana Recovery Center had an 83% completion rate for the year; 15% were referred to halfway house.
- ARC provided treatment to 67 homeless clients.
- Implemented an intensive Family Education Day Program that focused on re-building the family to offer hope and healing; 520 family members attended and received services.

#### Outpatient Program

- Intensive and structured program for the Federal Probation and Parole Office
- Average case load of 36 clients; 100% are gainfully employed

#### Community Partnerships

- As an Access to Recovery provider, Acadiana Recovery Center was able to provide priority treatment to 22 individuals.
- Partnered with the Lafayette Health Unit, Acadiana Recovery Center was able to provide additional health education to the population we serve.
- Partnered with Acadiana CARES to provide HIV education and testing for all clients.

#### Service/Outreach

- 88 hours of direct outreach to neighborhoods and businesses
- 115 hours providing informative direction and assistance to the general public regarding addiction and how to access help

## ARTS & CULTURE DIVISION

#### Acadiana Park Nature Station:

- 140 Lafayette Parish 4<sup>th</sup> grade classes participated in the environmental education program this year for a total of 3,600 students, teachers and chaperones.
- Other school groups and out of parish 4<sup>th</sup> graders totaled 2,600 students, teachers and chaperones that visited the facility and took part in environmental education programs.
- Weekend walk-in visitors and tour led scout groups totaled 2,450.
- Off-site the staff visited more than 70 schools, conferences, summer camps, and symposia where they delivered lectures, slide shows, workshops, etc.
- In the fifth year of the Young Naturalist Club program.
- In the second year of the Junior Young Naturalist Club program.
- Two employees are on the Advisory Committee for Lafayette Middle School and L. Leo Judice Elementary School, Lafayette Parish Environmental Schools of Choice.
- The staff has completed a 6 year cycle of nature station instructor and program evaluations by Lafayette Parish 4<sup>th</sup> grade teachers. Response was overwhelmingly outstanding for both program and instructors.
- Employees participated in Christmas Bird Counts and other counts to collect data on wild birds and other wildlife.
- Nature Station staff are now participating in Cornell University's FeederWatch Program.
- Staff is working towards implementing the Community Roots Project with Earthshare Gardens



Lafayette Science Museum

- and the Lafayette Sheriff's Department.
- In the sixth year of the pre-service teacher observation program in association with ULL Department of Education.
- Boardwalk extension of 660 ft. is complete as is the replacement of the north facing second floor deck.
- Construction to begin on the canoe/kayak launch on Francois Coulee and the boat dock on Dan Deballion Coulee.

#### Lafayette Science Museum

- During FY 2009/2010, the Lafayette Science Museum hosted the following exhibitions: *The Museum of Fear, Lizards & Snakes: Alive!*, *Engineer It: Think It, Build It, Test It*, and *Star Wars® Lego Models*. On October 20, the Museum opened the exhibit *Star Wars: Where Science Meets Imagination* with a preview event supported by the Louisiana Restaurant Association.
- The Museum's Planetarium presented over 500 public programs and 300 school programs. In addition, Planetarium staff held 20 daytime telescope events for safe solar viewing, and 16 night time astronomy events.
- Educational programs, summer day camp, outreach to area schools, and continuing annual programs such as a Pre-service Science Teacher program held in conjunction with the University of Louisiana at Lafayette.
- With the support of the Gannett Foundation and Target Corporation, the Museum created a book and a set of activities to accompany the *Lizards & Snakes: Alive!* exhibit. These materials support teachers with science programs, and are available to teachers free upon request.
- The Museum received grants from the Gannett Foundation, the Lafayette Visitor Enterprise Fund, Antoni's Italian Café, Blue-Stream Services, Boulevard Grille, Eagle Capital Management, Hilton Lafayette, and Mr. & Mrs. Addison Wilkinson

- Sponsorships were received from ATMOS Energy, McDonalds of Acadiana, Dwight W. Andrus Insurance
- In-kind donations were received from Lafayette Convention and Visitors Commission, Holiday Inn Lafayette, Acadiana Bottling, CM Miciotto and Sons, Craig Hebert Electrical, ASH Industries, and Nolans Machine Shop.
- Several donations were made to the Museum's collection, including a reinforced carbon-wing tip protector, a heat shield tile, a high-temperature reusable surface insulation tile from a Space Shuttle heat shield, and a photovoltaic cell from Skylab Space Station, all a gift from the U.S. Space and Rocket Center in Huntsville, AL. Twenty six scientific reference books were donated to the Museum's library collection from the University Medical Center Library.
- Lafayette Science Museum Foundation volunteers worked more than 4,000 hours to assist the Museum and Planetarium with exhibitions and programs.

#### Heymann Center

- The Heymann Center enjoyed another highly successful year that featured some great performances presented by PASA, Theatre League of Louisiana, and the Acadiana Symphony Orchestra.
- During the year, the facility worked with 160 clients whose events resulted in the facility enjoying a 75% utilization factor.
- Facility completed the installation of a new, state-of-the-art electronic ticketing system in conjunction with the ongoing, long-term relationship with Ticketmaster. New system will allow for us to better serve clients and the patrons who use the facilities.
- The facility finished making some improvements to the lighting systems, audio systems, and the stage mechanical systems. Several new projects to enhance the experience of patrons are planned for the coming year.

#### 15<sup>TH</sup> JDC – F.I.S.T. DRUG COURT

F.I.S.T. Drug Court has completed the twelfth year of operation as a licensed intensive out-patient treatment facility, providing services to felony offenders in the judicial system.

- Several process evaluations and two outcome evaluations, the second completed in 2010, document the efficient operation and indicate Drug Court completers have a better recidivism rate at all times and for all crimes, especially drug and violent crimes, in comparison to both groups of eligible and suitable persons who were offered and refused drug court during the period studied.
- Two commencement ceremonies were held in 2010 with twenty-eight participants successfully completing the program.
  - Drug Court serviced an average of 123 clients monthly in 2010.
  - Annual fiscal monitoring was performed in September 2010 by the Louisiana Supreme Court Drug Court Office and produced no findings on the program.

# LAFAYETTE POLICE DEPARTMENT

The Lafayette Police department expects to soon be recognized as one of the elite law enforcement agencies in America. By submitting an application with the Commission on Accreditation for Law Enforcement Agencies, the department has begun the process of proving compliance with more than 465 standards detailing operations and procedures. The accreditation process is a proven management model that will present the Department with a blueprint that promotes the efficient use of resources while improving the delivery of services.



**Jim Craft**

The department continues to follow the Compstat strategy of policing. By constantly gathering and analyzing crime data, police commanders are able to quickly identify trends and deploy resources more effectively. Compstat reports serve as a database for precinct commanders to demonstrate their

understanding of crime problems in their areas of responsibility and to discuss future strategies. The reports, presented at weekly meetings, increase the flow of information between the chief's command staff, precinct commanders, and the supervisors of operational units.

The Compstat policing strategy has resulted in a decrease in Lafayette's crime rate in 2010. By year end, reports of major crime were down 5% from the previous year. Even greater decreases were seen in reports of



**Lafayette Police Headquarters**

robbery, rape and auto theft.

The Patrol Division is the largest of the Police Department's four divisions. Personnel assigned to the Administration, Criminal Investigation, and Services Divisions all work in support of the patrol function. Every day, officers in the Patrol Division respond to crimes in progress, conduct criminal and traffic investigations, issue citations, make arrests and resolve disputes.

In 2010, officers assigned to the Patrol Division responded to more than 211,000 requests for service – approximately 580 calls per day. This represented an increase of 3% in service calls from the previous year. The number of criminal offense reports filed by officers also increased by 2% to more than 29,000. In addition, over 8,000 vehicle crash investigations were conducted.

The Patrol Division is also home to most of the department's specialized units including Traffic, Crime Suppression, Canine, Mounted Patrol, Downtown Patrol and the Alcohol Traffic Action Campaign (A.T.A.C.). Each one of these units provides important support to the patrol function of the police department.

The Crime Suppression Unit, formerly known as A.C.T.I.O.N., targets street level crime and is routinely deployed based on Compstat data identifying crime trends and locations. This group of officers specialize in the recognition of street level drug transactions and the investigation of suspicious activity in high crime areas of the city. The unit is often called on by other police sections to assist in the execution of arrest warrants.

Officers that specializes in enforcing traffic laws throughout the city man the Lafayette Police Traffic



**Officers investigate major traffic crash.**

Unit. The priority of the unit is contacting drivers of motor vehicles who violate traffic laws, with special attention given to school zones, construction zones and arterial roadways. Traffic officers also work to resolve traffic issues in residential neighborhoods. This unit is also responsible for the investigation of serious injury and fatality motor vehicle accidents. These officers are highly trained and use specialized equipment to complete their investigations and conduct forensic mapping of traffic crash scenes.

The police department's Alcohol Traffic Action Campaign (A.T.A.C.) received special recognition from the Louisiana Highway Safety Commission (L.H.S.C.) for aggressive efforts to remove impaired drivers from Lafayette streets. The department ranked first in the state for OWI arrests in cities with populations between 100,000 and 199,999. In 2009, the department recorded 613 OWI arrests. A.T.A.C. officer Brant Vice was recognized by the L.H.S.C. for his 211 OWI arrests, which ranked his efforts as number one in the state. In 2010, the department effected more than 800 OWI arrests.

It is the responsibility of the Criminal Investigation Division (C.I.D.) to conduct follow-up investigations on felony crimes committed within the city of Lafayette. The goal of a C.I.D. detective is to identify a suspect, arrest the perpetrator and prepare the investigative report for prosecution. To accomplish this goal, the division is separated into Adult Crimes, a Youth Services Section, and the Metro Crime Scene Unit.

In 2010, detectives assigned to the Adult Crimes

Section conducted more than 2,300 criminal investigations with 27% cleared by the arrest of a suspect. Those cases also resulted in the recovery of stolen property valued at over \$2.5 million. During this same period, detectives working in the Youth Services Section cleared 45% of their 1,000 cases with an arrest.



Officer Brant Vice, Chief Jim Craft and Sergeant Ricky Rees. Officer Vice receiving award for Outstanding OWI enforcement from the Louisiana Highway Safety Commission.

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# LEGAL DEPARTMENT

**C**ity-Parish Attorney Pat Ottinger is responsible for providing legal representation and support services to all areas of the City-Parish Government, including:



Photo by Robin May

**Pat Ottinger**

1. Serving as chief legal advisor to the City-Parish President, the Consolidated Council and all governmental departments, commissions, offices and agencies.
2. Reporting directly to the City-Parish President as appropriate relative to the legal matters of the City-Parish Government.
3. Representing Consolidated Government in all legal proceedings and other matters.
4. Preparation or approval of contracts or other agreements to which the Consolidated Government or any of its departments, commissions, offices or agencies is a party.
5. Directing the activities of the Legal Department and its staff in order to discharge the duties assigned to the City-Parish Attorney.
6. Meeting its staffing needs with part-time contract attorneys who serve as Assistant City-Parish Attorneys in order to provide legal services as requested or directed by the City-Parish Attorney.
7. Working through the City Prosecutor's office to prosecute all matters brought before Lafayette City Court.
8. Ensuring the highest levels of professionalism and efficiency in legal services provided to all City-Parish Government departments, commissions, offices and agencies, and generating positive results through effective legal representation.
9. Maintaining internal controls to regulate the activities of the Legal Department.

The Durel Administration is the first administration to post legal fees on the LCG website and Durel has directed Ottinger to continue his efforts in reducing legal fees. His efforts have saved Lafayette Consolidated



Photo by Robin May

Government hundreds of thousands of dollars. Ottinger has also held seminars for the administration on public bid law, real estate law, public records act, the open meetings law and expropriation.

On February 1, 2011, City-Parish Attorney Pat Ottinger relinquished the position which he held for seven years; as of that date, he had served longer than any other person in the position of City-Parish Attorney since consolidation. In his letter to President Durel, he noted the following accomplishments:

- Settlement of the long pending supplemental pay litigation on terms which honored policemen and firemen.
- Successful validation by the Louisiana Supreme Court of the utilities revenue bonds to implement the Fiber to the Home Project, and the implementation of that program.
- Successful resolution, through the courts, of a variety of matters, including the so-called "trigger litigation," the challenge to the electronic enforcement of certain traffic violations, the dismissal of the Kansas Federal law suit challenging the attempts by LUS Fiber to join the National Cable Television Cooperative, and several others.
- Successful recruitment of highly capable assistants who agreed to represent the interests of the city-parish at hourly rates significantly below their

- “typical” rate prevailing in the private sector.
- Implementation of oversight and control of the provision of legal services which resulted in significant minimization of expenditures spent on legal matters.
- Posting on the internet for public information a monthly summary of the legal fees incurred by consolidated government.
- Posting on the internet “Plain English” explanations of certain laws, including the Public Records Law, Ethics in Government, Access to Laws (Legal Research), and Open Meetings Law.
- Implementation of L<sup>3</sup> Program – “Lafayette Lawyers for Lights” – wherein lawyers doing legal work for consolidated government are requested, on a purely voluntary basis, to contribute the equivalent of three billable hours during the summer months to assist needy families to pay utilities bills. Administered by Lafayette Catholic Service Center through its existing Share the Light Program, in the summer of 2010, this program raised approximately \$5,000 for this purpose.
- Provision of seminars to the offices and departments of city-parish government on a variety of relevant legal topics.
- Continuous revision of the Code of Ordinances.
- Development of an ordinance to create a program to dispose of adjudicated properties.
- Development of an ordinance to create a Municipal Adjudication Bureau.
- Preparation of a binder which collects the various



- nuisance ordinances and statutes to be used by the various departments or offices of government.
- Providing legal assistance to the Lafayette Charter Commission in connection with its review of possible amendments to the Home Rule Charter.



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# LAFAYETTE FIRE DEPARTMENT

I am proud to present this summary of activities of the Lafayette Fire Department for the year 2010. Like every department in the City, we too were faced with many new challenges due to the economy. However, delivery of professional emergency services to the citizens of this community remained a priority.



Photo by Robin May

Robert Benoit

Lafayette fire service professionals responded to an array of incidents and a variety of calls for service. Though emergency incidents and medical calls made up the majority, public service and other non-emergency calls were a significant part of a busy year. In addition, the Lafayette Fire Department continued to make training one of our top internal priorities throughout the year. This will ensure that

residents and visitors continue to receive the best service the department has to offer.

## EMERGENCY OPERATION

The Emergency Operations division, consisting of 224 firefighters operating out of thirteen fire stations, responded to 6,947 calls for service. The requests for service represent a slight increase of one percent from last year. Of the overall responses, 1,775 runs were related to medical emergencies, 1,460 vehicle accidents, 797 fire incidents, 1,070 false alarms, and 2,709 other incidents. The newly constructed Fire Station # 4 at 111 West Alexander Street was opened



Firefighters battling blaze at the Recycling Center

in March. The construction for Fire Station #7 began in January and is expected to reopen in January 2011. The department also added a new fire truck to its fleet at an estimated cost of \$450,000.

In 2010, real and personal property endangered by fire in the city of Lafayette amounted to \$162,209,944. Of that amount, \$9,818,565 was estimated to have been lost due to fire.

## COMMUNICATIONS

Adequate and timely response to an emergency could not be possible without the dispatch center. The twelve public safety telecommunicators are responsible for answering emergency calls from the public and assuring that the appropriate personnel and vehicles are responding; city and parish. This year, 6,947 calls for service were dispatched in the city and 3,187 to the seven parish volunteer fire departments. In addition to dispatching, they continuously monitor street closures, hydrants out, and any other transportation or communication issue to assure efficient response.

In an age of technology, the Communications Division continues to stay informed of the latest dispatch technology and web-based emergency programs. As a result, all non-700 channel radios were replaced at a cost of \$150,000.

## TRAINING

In 2010 approximately 9,900 training hours were performed by Lafayette firefighters at the Louis F. Babin Training Institute. Maintaining adequate training is an intricate part of the insurance rating. Training consisted of CPR and EMS First Responder Refresher, Firehouse Report Writing, Pump Testing, Fire Service video, Master Streams, Tower/Standpipe Hoselays, and Self-Contained Breathing Apparatus (SCBA) Maze. In addition, training instructors conducted an eighteen week Recruit Academy for nine recruits who joined the force in September.

## 93<sup>RD</sup> RECRUIT CLASS

Louis F. Babin Institute of Fire Training has the responsibility of assisting the volunteer firefighters in their required training as well. Approximately 384 hours of skilled training were recorded. The training included Water Supply, Building Construction, Pump Testing, SCBA Maze, Loss Control, Hazardous Materials-Methane, Ropes and Knots, Practical Tests, Fire Prevention-Public Education, and Fire Hose.

Fire instructors conducted special training to numerous outside agencies. CPR/AED courses were taught to nine Lafayette Consolidated Government employees to maintain the required standard for use of AED's which are located in 10 city buildings. Members of Lafayette Parish School

Systems and the Animal Control Division were also among the trainees.

In November and December, Confined Space Rescue Refresher training was conducted for the Confined Space Recue Team. This team is specialized in performing beneath the surface rescues. Their skill would be useful if someone were trapped in a manhole or shaft.

## FIRE PREVENTION

Efforts to safeguard the city, its residents, and visitors from fire and other related emergencies are second to none. Staffed with twelve experienced and educated fire service professionals, the Fire Prevention Bureau is armed with the latest life safety codes to ensure the department's mission — save life and property — is upheld.

Inspectors are responsible for inspecting new and renovated construction, plan/plat reviews, business and home occupancies, development and enforcement of fire codes, and public education. This year, over 3,000 inspections were conducted. We issued almost 780 Certificates of Occupancy. The Public Education Specialist provided fire safety classes and presentations to over 10,000 residents. Approximately 145 complaints were investigated consisting of open burning, blocked exits and doors, unsafe properties, and smoking in public places. As part of the ongoing fire prevention campaign, we distributed over 2,600 smoke detectors. The F.I.R.E. Program, implemented last year, housed five families who had nowhere to stay after their homes were destroyed by fire. The Arson section conducted over 160 investigations of which 37 were arson. The arson fires resulted in \$400,000 in damages.

## 2010 Engine Company Runs

Engine 2	1319
Engine 3	1009
Engine 4	650
Engine 5	1108
Engine 6	960
Engine 7	726
Engine 8	636
Engine 9	436
Engine 10	325
Engine 11	580
Engine 12	439
Engine 13	252
Rescue 1	340
Rescue 2	152
Haz-Mat 1	200

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### EVENTS

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GENERAL TOPICS

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ACADIANA'S TOP 50 BUSINESS AWARDS

WOMEN WHO MEAN BUSINESS AWARDS

ENTRÉE TO BUSINESS ECONOMIC FORECAST

LIFESTYLE EVENTS:

THE INDEPENDENT'S BRIDAL SHOW

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## OUR READERS ARE LEADERS

Lafayette is poised for great things, even in the face of challenging times. And there are lots of significant reasons for that.

The industries that drive our local economy are an enviable and diverse mix of solid business sectors—energy, health care, retail, tourism, technology and higher education. But that's only part of our success story.

The people of Acadiana tell the rest of the tale. We are entrepreneurial and innovative. Hard working and fun-loving. Amiable. Driven. Happy.

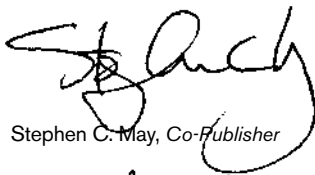
No wonder Lafayette is making news:

- listed among 20 'Recession Proof' U.S. cities since 2007 for growth in employment, per capita income, and metropolitan GDP. (*The Daily Beast*, August 2010 and *MainStreet*, May 2010)
- named the top Louisiana recommendation for summer vacations, state by state (*Bing Travel*, July 2010)
- a top performer in job, salary and high-tech GDP growth (*The Milken Institute*, November 2009)
- one of the best places to launch a business (*Fortune Small Business*, October 2009)

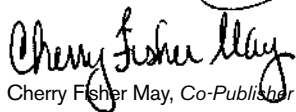
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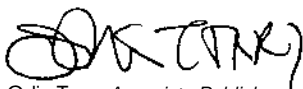
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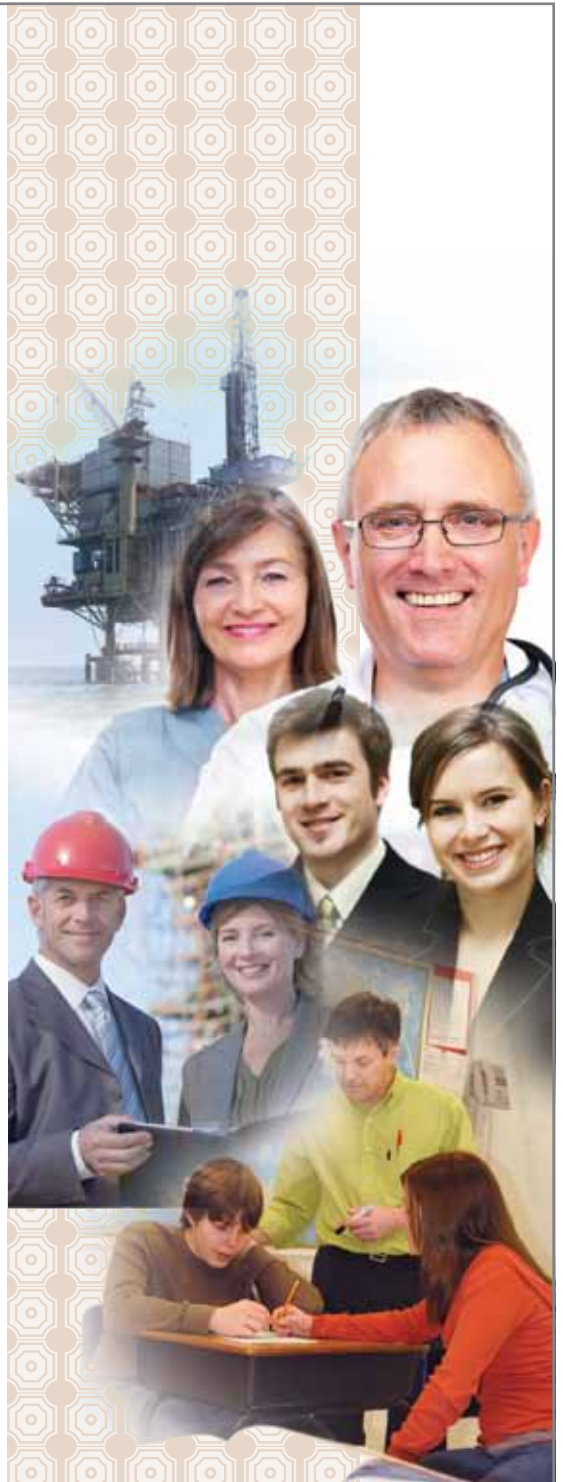
Stephen C. May, Co-Publisher



Cherry Fisher May, Co-Publisher



Odie Terry, Associate Publisher



# DEPARTMENT OF PLANNING, ZONING AND CODES

**T**he Planning, Zoning, & Codes Department is a dynamic mix of information and services, providing assistance to all aspects of land development in Lafayette Parish.



Photo by Robin May

**Eleanor Bouy**

The Department has nearly 50 employees and is located at the Clifton Chenier Center, 220 West Willow Street, Building B. The annual budget is \$5 million with nearly half being generated in-house, making it one of the few “self-sustaining” departments for the Consolidated Government.

The PZC staff serves as professional resources for the Planning & Zoning Commission, The Board of Zoning Adjustment, and the Lafayette Preservation Commission. All boards and commissions hold monthly public hearings to make decisions on an array of important community issues. All meetings are advertised and citizen input is encouraged.

PZC employees have a wide range of education and experience creating the perfect blend of ideas and knowledge to make the types of decisions required in planning work. Staff personnel include city planners, writers, finance managers, permit specialists, and landscape architects, as well as skilled tradesmen in building, electrical, mechanical, and plumbing construction. In fact, almost half of the entire staff is certified in their fields of expertise, with several key employees serving on state and regional boards in their respective fields. The staff is also heavily involved in the community and local non-profits including Toys for Tots, United Way of Acadiana, American Heart Association, Preservation Alliance of Lafayette, March of Dimes, and many local schools.

## TOP 5 CONSTRUCTION YEARS

\$ 493,768,477.44	FY 06-07
\$ 361,019,309.05	FY 09-10
\$ 359,214,330.73	FY 08-09
\$ 321,102,092.12	FY 02-03
\$ 317,278,661.25	FY 05-06

## DEPARTMENT WIDE SUMMARY

- Updating the Lafayette Swimming Pool Ordinance
- Hosted a mobile workshop for the American Planning Association National Conference
- Updating the Lafayette Parish buffer regulations
- Created new regulations for mobile home parks in Lafayette Parish
- Updating the sewer regulations
- Upgraded the online permit website to increase public access to information
- Held over 50 pre-application meetings with developers to discuss logistics of proposed developments
- Coordinated and facilitated nearly 50 public meetings.
- Maintains current information on the PZC web pages of the LCG website
- Conducted workshops and presentations throughout the community on the progress and procedures of growth in Lafayette parish
- Began implementing a new tracking system for violations to better coordinate violation processes
- Platted, reviewed, and permitted over \$73 million in medical construction alone as this sector continues to dominate the local market
- Worked with the Acadiana Home Builders' Association to improve procedures for home construction
- Continued a close relationship with the Lafayette Economic Development Authority to facilitate the prosperity of the community



Acadian Ambulance

## PLANNING DIVISION

- Reviewed and prepared detailed analysis for 55 cases brought before the Planning Commission which resulted in over 400 new lots in Lafayette Parish, including:



The new \$150+ million Our Lady of Lourdes Regional Medical Center

- New FedEx and UPS facilities
- Expansion of Schilling Distributing
- Expansion of Acadian Ambulance
- Chateau Mirage Apartments – 280 units
- Reviewed and prepared detailed analysis for proposed subdivisions with over 600 lots that fall within the jurisdiction of other municipalities, including:
  - Wells Landing – 225 lots
  - Highland Ridge, Phase 3 – 137 lots
- Reviewed and approved 108 cases by the Hearing Examiner process, creating over 150 new lots
- Approved 24 boundary line adjustments
- Approved 507 new residential permits
- Approved 173 residential alteration permits
- Approved 51 new swimming pool permits
- Completed 4 street naming procedures
- Created over 2,000 new addresses for lots in the parish
- Serve on several Metropolitan Planning Organization committees
- properties to be considered historic structures in Lafayette Parish
- Accepted two locations for designation to the Lafayette City-Parish Register of Historic Properties
- Reviewed with the Lafayette Preservation Commission a proposed alteration to a registered historic property
- Handled three historic property verification letters
- Supported and staffed two major fundraisers for the non-profit Preservation Alliance of Lafayette
- Reviewed nine easement and right-of-way abandonments
- Prepared approximately 50 zoning verification letters
- Working to resolve over 150 zoning violations
- Removed over 3,000 illegal temporary signs from the streets of Lafayette
- Worked with the City Prosecutor on 12 zoning violations prosecuted in City Court

## ZONING DIVISION

- Reviewed and prepared detailed analysis for 13 rezoning requests brought before the Zoning Commission as well as the City-Parish Council, including a major rezoning of the 12<sup>th</sup> Street Corridor
- Reviewed nine annexations into the City of Lafayette totaling more than 1,500 acres, including:
  - Lafayette Regional Airport – 735.1 acres
  - Lafayette Fire Training Center – 251.69 acres
- Approved 257 new residential permits
- Approved 330 residential alteration permits
- Approved 211 sign permits
- Approved 75 swimming pool permits
- Reviewed over 350 commercial building permit applications
- Accepted and reviewed 620 applications for new or relocating businesses in existing commercial space
- Accepted and reviewed applications for 35 home-based businesses
- Reviewed and prepared detailed analysis for 40 cases for requests for variances of the zoning regulations brought to the Board of Zoning Adjustment, including a variance of the newly implemented Traditional Neighborhood Development (TND) regulations
- Researched and prepared documentation for five

## CODES DIVISION

- Processed and sold over 9,000 permits including:
  - 2,200 building permits
  - 3,000 electrical permits
  - 1,200 mechanical permits
  - 250 mobile home permits
  - 2,200 plumbing permits
- Carried out over 24,000 inspections to insure safe construction on those permits, including:
  - 5,800 building inspections
  - 7,800 electrical inspections
  - 2,500 mechanical inspections
  - 8,500 plumbing inspections
- Facilitated approval of over 350 commercial permit applications
- Orchestrated the transfer and upgrading of the Reserve Apartments to the new Greystone Apartments.
- Oversaw the construction of an additional 250 hotel rooms to the Lafayette market
- Approved 90 first-time homebuilder residential plan reviews
- Housing inspectors performed:
  - 6,500 code enforcement inspections
  - 250 demolition inspections
  - 11 condemnation inspections

# LAFAYETTE UTILITIES SYSTEM

**2010** was a tremendously successful year for Lafayette Utilities System (LUS). Its newest venture, LUS Fiber, completed the city-wide fiber build-out ahead of schedule and became a reality in thousands of Lafayette homes. A new customer service retail center was opened on the corner of Pinhook and Kaliste Saloom. City residents made it through an intensely hot summer with reliable and affordable utilities services. LUS's nearly 550 employees are dedicated to maintaining that success for years to come.



Terry Huval

Photo by Robin May

## RELIABLE ELECTRICITY

For more than a century, LUS has provided reliable, competitively-priced electricity to Lafayette. To maintain this around-the-clock reliability, LUS has four electric generation facilities with more than 928 miles of primary electric distribution lines serving approximately 63,000 customers. In 2010, LUS customers paid some of

the lowest electric rates in the state.

The Lafayette area was spared by hurricanes this year, but the utility's power system was challenged by soaring temperatures in the summer. In August customers were asked to voluntarily conserve energy as high temperatures combined with lack of rainfall resulted in constraints on the transmission system.

LUS continues to work in conjunction with area utilities to make improvements to the transmission lines in the area in a joint effort called the Acadiana Load Pocket. This \$250 million project includes construction of approximately 85 miles of transmission lines, two new substations, and expansions of six others. Completion is expected in 2012 and will bring much-needed improvements to the transmission lines that transport power to Lafayette.

Even with the best preparations, emergencies do happen and quick response is a top priority for LUS. Even with the emergencies this year, LUS customers experienced fewer outages than any other utility in Louisiana and still pay some of the lowest rates in the state.

As energy conservation continues to be a growing trend, LUS expanded its services with the addition of an

employee dedicated to conservation. This employee is a resource who can perform energy audits and discuss steps that customers can take to utilize less energy, thereby reducing utility bills.

## WATER and WASTEWATER SYSTEM

LUS produces 22-million gallons of drinking water a day to serve over 51,000 retail customers in the City and wholesales customers in the parish. The water is pumped from the Chicot Aquifer, an underground lake, and treated at one of LUS's state-of-the-art water treatment facilities where it is softened and filtered before going out to customers. In 2010, LUS added a two-million gallon storage tank at Fabacher Field in order to stabilize water pressure in the area.

Treating the city's wastewater is a complex process that requires strict adherence to a number of federal and state regulations designed to protect public health and the environment. LUS performs this important task through four major wastewater treatment facilities, more than 650 miles of collection lines, 11,498 manholes and 146 lift stations. Approximately 20-million gallons per day of treated wastewater is returned to the Vermillion River cleaner than the river itself. LUS wastewater also provides a beneficial by-product— high-quality, free fertilizer which is used by local farmers on EPA-approved land-farm sites.

## 100% COMMUNITY OWNED FIBER OPTIC NETWORK

This year LUS Fiber finished laying fiber optic cabling down every public street in the city. Now Lafayette is positioned to offer video, Internet and phone services through the world's fastest broadband technology directly to homes and businesses. This new infrastructure has catapulted Lafayette to be the "most connected city in the country" according to a well-known technology blog.

By using the Fiber-To-The-Home network, LUS is able to provide video service to customers through Internet Protocol Television (IPTV), and in 2010 LUS Fiber converted all digital video customers to an IPTV



Photo by Robin May

product developed by Microsoft called Mediaroom. This innovative product gives customers new features such as Picture-in-Picture Browsing, Instant Channel Change, Enhanced Search and Whole Home DVR for an enhanced viewing experience. With the technology available through Microsoft Mediaroom, LUS Fiber will also have the ability to implement new user-friendly applications to further enhance their service offerings.

Also, beginning in 2010 Lafayette residents now have access to the fastest Internet speeds in the South. As the community becomes more reliant on accessing the Internet for things like research, education and entertainment, it is more important that Internet service is affordable and reliable. And LUS Fiber offers speeds up to 100 Mbps (download AND upload) not only to businesses but to residential customers as well.

## TAXES

Being publicly-owned, LUS does not pay property taxes or franchise fees. Instead, LUS makes an annual In-Lieu-of-Tax (ILOT) contribution to Lafayette Consolidated Government (LCG) to help support the cost of local government services. In fiscal year 2010, LUS made \$19.5 million of ILOT payments to the LCG general fund. This contribution was used to help run other branches of government, such as police and fire, parks and recreation, and community development.

## LUS SUPPORTS THE COMMUNITY

LUS is committed to being an integral part of Lafayette and its community. Crews provide in-kind services for



Photo by Robin May

many local events, including Festival International de Louisiane, Festivals Acadiens et Créoles, the Oil Center Renaissance Association's Festival of Lights, and Noel Acadien Au Village at Acadian Village. And LUS customers contributed more than \$40,000 to Share the Light, a program that helps needy Lafayette residents pay their utility bills.

In 2011, LUS is renewing its commitment to serve its customers. LUS remains reliable and dependable, for its customers — and for the community

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# DEPARTMENT OF FINANCE

**T**he Finance Department is responsible for all financial management of taxpayer resources. The Finance Department is committed to developing and maintaining effective and efficient financial planning, reporting and central support systems in order to provide the Council, President and all other departmental officials with meaningful financial information on a timely basis. The Finance Department's goal is to provide policy makers with accurate and relevant information in an easily understood manner to foster sound decision-making. All monies received and spent come through this department. In that way, the Finance Department is involved daily with all departments by providing support for their goals by providing efficient procurement, accurate record keeping, and financial management of scarce resources.



Photo by Robin May

**Becky Lalumia**

The Finance Department designs, develops, and implements systems, policies, and procedures for the purpose of demonstrating accountability to taxpayers and compliance with accounting standards, state and federal law, the home rule charter and bond covenants. The department manages the revenues, expenditures, investments, purchasing,

accounting, budgeting and debt of the city-parish. The department's annual role of preparation of the operating and capital budgets assist in the allocation of fiscal, organizational, human and tangible resources to meet the goals of the president and the council while maintaining a strong financial position for the government. Most of these responsibilities are met by the outstanding staff in each of our divisions of Accounting, Budgeting, and Purchasing and Property Management.

## CITY-PARISH FINANCIAL OVERVIEW

### FY 2009-10 Projections

LCG ended its 2009-10 fiscal year in a strong financial position due to stable revenues and firm management of budgeted resources. Actual revenue collections exceeded budget, and expenditures were less than budgeted, resulting

in stronger fund balances than projected. Several months before the end of the year, Lafayette began to see signs of a positive growth in major revenues. City sales tax revenues were approximately equal to last year's sales tax revenues, but exceeded budget by 5%. Parish sales tax revenues declined 16% compared to the previous year. Overall, revenue collections in the general funds ended the year about 1.5% above projections. The City general fund projected year-end fund balance is \$18 million, which is about \$5 million below last year's balance. Parish projections indicate an increase of about \$1 million in the Parish general fund, with a total ending fund balance of \$8 million. LCG made significant progress on major construction improvements with funds available from bond issues. The Utilities System ended the year in good position. Rate adjustments were implemented to offset increased operating costs and the debt service increases associated with major capital improvements.

### FY 2010-11 Budget

The LCG operating budget for the fiscal year of November 1, 2010 through October 31, 2011 totals \$614,279,876. It includes 2,316 employees providing services in over 50 different functions at a total salary cost of almost \$95 million. In addition, the LCG 5-year Capital Outlay Plans total \$374,848,501. This capital plan includes major construction and improvements for roads, bridges, drainage, electric facilities, water facilities, wastewater, and libraries. LCG's total outstanding debt for all purposes, including utilities, streets, drainage, recreation, public buildings, and others, is \$697 million.

The largest portion of budgeted revenues is the Utilities and Communications Systems which include electric, water, wastewater and telecommunications services at \$254 million, or 41%. General government taxes, such as sales and property taxes, represent 23% of the budgeted revenues total. Another 20%, or \$126 million, represents transfers internally among the government's various funds and therefore are not revenues received from taxpayers for additional spending on government services.

Where does it go? Just like the revenue sources, the largest use of funds is for the Utilities and Communications Systems at \$254 million. A smaller portion, \$175 million, or 29%, makes up all other general government operating costs. As with revenues, \$126 million of expenditures represent internal transfers to other funds within LCG. Annual payments on bonded debt of \$35 million, capital expenditures of \$19 million and reserves of \$5 million make up the rest of the budgeted use of funds.

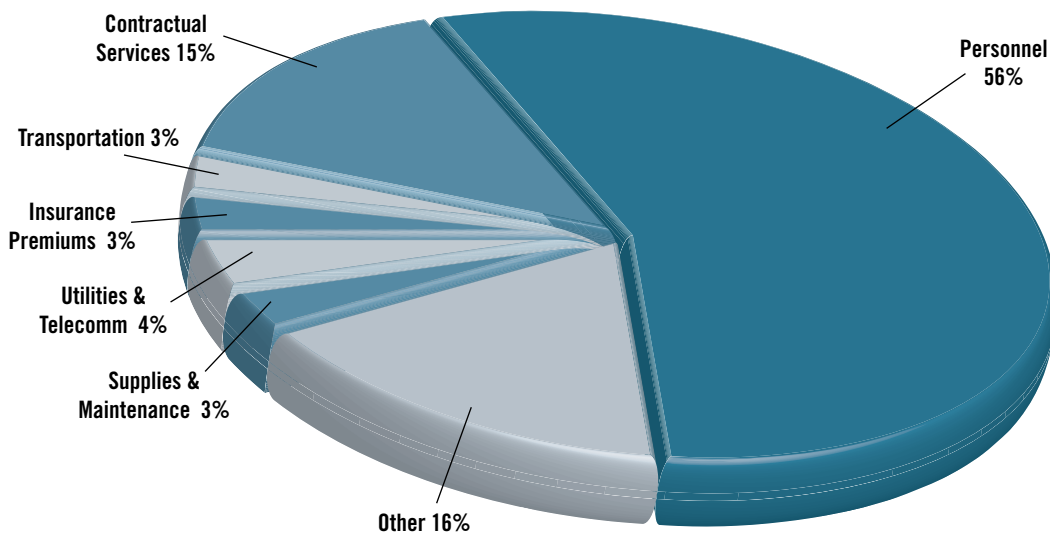
The \$175 million for general government operations is the cost of most of the services, other than utilities, that are

normally associate with government. The following table indicates how this amount is allocated by departmental functions. These amounts represent only the operating

amounts funded from general revenues and do not include some departmental expenditures for grants or capital equipment.

GENERAL GOVERNMENT EXPENDITURES BY DEPARTMENT		
Public Safety (Fire and Police)	\$45,000,000	26%
Public Works	37,000,000	21%
Elected Officials (Council, Judicial, Executive, Coroner, D.A.) & Legal	20,000,000	11%
Non-Allocated General Operations	11,000,000	7%
Parks & Recreation	9,000,000	5%
Finance, Information Services & Technology, & Administrative Services	10,000,000	6%
Traffic & Transportation	10,000,000	6%
Community Development	6,000,000	3%
Others	23,000,000	13%
Planning, Zoning & Dev. Mgt	4,000,000	2%
<b>TOTAL</b>	<b>\$175,000,000</b>	<b>100%</b>

How does each department spend these funds? The following graph shows the same total by category of expenditure. 56% of costs are for personnel.



The FY 2010-11 budget increased 5% compared to the prior year. Half of that increase is due to the Utilities Systems sales revenue. A base rate increase of approximately 6% was included for Utilities services as the second phase of rate adjustments approved in FY 2010. Other revenues mostly decreased, or stayed the same, with property tax revenues projected to increase about 5%. For the second year, some vacant positions were eliminated and most departments' budgets remained status quo even though requests for increases were received. Additionally approximately \$19,000,000 was funded for various capital needs, including technology infrastructure, police vehicles, fire trucks, recreation centers improvements, playground equipment and various streets, bridges, and drainage improvements. The complete LCG budget is available on the LCG website.

Personnel	\$98,000,000	56%
Contractual Services	26,000,000	15%
Transportation	5,000,000	3%
Insurance Premiums	5,000,000	3%
Utilities & Telecomm	8,000,000	4%
Supplies & Maintenance	5,000,000	3%
Other	28,000,000	16%
<b>TOTAL</b>	<b>\$175,000,000</b>	<b>100%</b>

# DEPARTMENT OF ADMINISTRATIVE SERVICES

**T**he Department of Administrative Services plays an integral role in LCG's ability to accomplish its mission of enhancing the quality of life by providing cost effective, high quality services that meet the needs and expectations of its citizenry.



Gail Smith

Photo by Robin May

## 2010 HIGHLIGHTS

### Human Resources Section

The major emphasis for Human Resources this past year has been the implementation of the LAWSON Human Capital Management package. While devoting many additional hours to this major project, the Human Resources staff was able to maintain effective day-to-day operations

of the section to meet the needs of managers, supervisors and employees. The staff deserves recognition for their contribution to the success of the project and for the hard work that they have done over the past two years.

Since the new Human Capital Management program impacts every employee in some way, extensive training in the use of the new system was required, training courses were conducted for all employees who will be reporting time and attendance and also for the 500 plus employees who are serving as time entry designees. Training was also required for the managers and supervisors to approve time entry data for employees assigned to them.

The Human Resources Staff also conducted 18 new employee orientation sessions and assisted in summer-hire orientations for the Parks and Recreation Department. New employees hired during the year were asked to evaluate the orientation program that is presented to all employees. The average satisfaction score for the orientation process is 4.68 on a 5-point scale. Orientations were also conducted for the new Fire Fighter recruits at the Training Facility and a special orientation was conducted for the Police Academy graduates.

### Communications Section

The Communications Section staff continued the project started last year by working with IS&T to port 200 plus additional numbers to the LUS communications system,

which produced a cost savings for LCG. In addition, the staff installed a new voice recording system at the Police Department and 16 new analog lines in locations not served by VoIP, or where it was not feasible. They also worked on the third port of telephone numbers to the VoIP system, assigned 45 new VoIP telephone numbers, and performed 600 repair calls.

### Printing Section

The Printing Section continues the printing of the LUS and LUS Fiber bills. In the Communications mail-processing area, utility bills processed for the Fiscal 2009- 2010 totaled 881,330 pieces with \$306,279 worth of postage applied. The General Fund had 177,025 pieces of mail costing \$113,535. This includes First Class, Certified and Priority Mail for all General Fund. Shipping of packages totaled \$22,511. Phone calls to the LCG switchboard requesting information or direction in governmental needs or other information totaled 65,666, which averages 269 per workday.

### Substance Abuse Section

The Substance Abuse Coordinator continued the ongoing program of training on LCG substance abuse policies and procedures by coordinating and conducting training sessions for new hires and current employees. In an effort to increase the efficiency and effectiveness of the program, arrangements were made for after hours and weekend random testing for several LCG departments and contractors. In addition, information and documentation was provided for the Federal Transit Administration Triennial Review and audit, and a new random drug testing software program was successfully developed and implemented.

### Workforce Investment Board Division

The Workforce Investment Board (WIB) Division continually seeks to assess the workforce development needs of employers and job seekers in the Lafayette area. The WIB Division strategically invests its time, energy and limited financial resources to maximize its positive impact on the labor market and economy of the Lafayette area. Significant activities of the WIB Division in 2010 include:

- Coordination and execution, with the support of the Louisiana Workforce Commission, of the

certification of two new WIB members: Mr. Bruce Lye and Mr. Terry Castille. The Lafayette Workforce Investment Board is comprised of individuals representing private business, industry, and public organizations.

- Culmination of the Connections to Work pilot program which coordinated the services of the Department of Child and Family Services and the Louisiana Workforce Commission with Lafayette chosen as the first area in the State of Louisiana for participation.
- Oversight of programs for the delivery of high quality workforce development services to employers and job seekers in the Lafayette area at the Lafayette Business and Career Solutions Center
- Collaboration with the Lafayette Economic Development Authority and the Louisiana Technical College Greater Acadiana Region 4 in efforts for the support of training activities for individuals in surveyor occupations in Acadiana
- Coordination of the operations of the Bringing Regional Initiatives in Greater Acadiana (BRING) Committee as a means primarily to provide business owners and human resource personnel with an effective forum to receive pertinent information regarding staffing, training, grant opportunities, government funded business services and related information.
- Oversight of the completion of National Emergency Grant initiatives (Gustav and Ike) to assist hurricane affected participants in securing self-sufficient employment with benefits in the Lafayette area
- Awarded \$325,000 in National Emergency Grant funding for Gulf Oil Spill by competitive grant application
- Career Coaching grant award and pilot participation in conjunction with public schools, technical college and community college systems
- Louisiana Employment Assistance Program (LEAP) coordination and implementation oversight

### Records Management Division

Records management is in the process of controlling records from their creation to their ultimate disposition. As the principal source of information, records constitute a vital administrative tool with which the work of an organization is accomplished. Among the significant achievements of the Records Management staff this past year was the implementation of an integrated software application allowing electronic document retrieval and the implementation of an application module to allow check-in/check-out of stored records. In addition to developing records retention schedules for six LCG divisions, we also assisted the Vehicle Maintenance Division of Public Works with the conversion to a new filing system, and the Environmental Quality Division with the implementation of a scanning system that will allow the electronic

### NURSE'S OFFICE

Service Rendered	# Performed	Savings
Evaluations/Examinations	1,815	\$299,875
Pre-Certification/Utilization Review	295	\$36,875
Injections/Vaccines	1,200	\$31,200
Haz-mat Surveillance Program	24	\$12,000
Laboratory Procedures	1,775	\$53,250
<b>TOTAL SAVINGS</b>		<b>\$432,800</b>

retrieval of the documents.

### Risk Management Division

Lafayette Consolidated Government owns its own insurance company with over \$25 million in assets. Like all insurance companies, it has several sections that contribute to the financial stability of the self-insured funds while providing services to insure the well-being of LCG employees and the public alike.

#### Claims Section

The Claims Section recovered \$562,634 in accounts receivable (street light/power poles, traffic signals, signs, and recovery from insurance carriers) and recovery for casualty claims. The Section has been working with the State Police Fraud Unit, resulting in the arrest of five persons for filing fraudulent insurance claims against LCG. Three more have had arrest warrants issued for insurance fraud.

We opened 179 new workers compensation claims and 780 new property and casualty claims. Total workers compensation payments were \$2,290,485, with \$199,077 recovered. Total property and casualty payments were \$2,120,259, with \$250,582 recovered. Total subrogation recovery was \$112,975.

#### Group Insurance Section

Total Claims Paid - \$15,301,004

Total Premium Collected - \$12,838,803

Number of Medical Claims - 45,766 (increase of 3,449 claims)

Number of Rx Claims - 46,244 (increase of 1,341 claims)

#### Safety Section

In addition to jobsite observations, driving observations of buses, LCG vehicles and equipment in traffic, and work zone safety procedures and protection methods, the Safety Section staff conducted 160 departmental accident review interviews, and participated in 112 safety committee meetings. Of 420 work related accidents investigated, 39% were determined preventable.

# PARKS AND RECREATION DEPARTMENT

The Lafayette Parks and Recreation Department manages ten recreation centers, which bring the local community together through a variety of services offered. Some of the most diverse collections of natural, cultural, and recreational resources can be found within the centers. We have something for all residents and visitors. The facilities serve as sites for a wide variety of programs and drop-in activities, in addition to being the focal points of recreational services in the community.



Photo by Robin May

Gerald Boudreaux

Of the ten centers, eight are equipped with a weight room, gymnasium, meeting rooms, and conference rooms. Two centers are used for small activities only. Outdoors at several of the centers in the parks are tracks for walking, jogging, or running. Stop points are located on some tracks to stretch and exercise.

In addition to the athletic programs offered by the Lafayette Parks and Recreation Department, programs encompassing the arts, karate, music, cultural awareness, homework assistance, and tutoring are offered by instructors in the centers for people of all ages from preschool to senior citizens. The department works with non-profit organizations in partnership to inform and bring the community together.

The various centers may be rented for special events such as wedding receptions, baby showers, proms, graduation parties and dinners, anniversary parties, meetings, family reunions, and sporting events. Nearly 472,072 people engaged in these activities during the 2010 year.

The centers also provided 1,692 children with a safe summer enrichment program in 2010 for a small fee. While enrolled in the program, the children enjoyed educational workshops, arts & crafts, recreational games, field trips, and guest speakers.

## GOLF COURSES

The Lafayette Parks and Recreation Department includes three public golf courses: Hebert Municipal Golf Course, Les Vieux Chenes Golf Course, and The

Wetlands Golf Course. Revenues and rounds for the three courses for 2010 were as follows:

	HEBERT	LES VIEUX CHENES	WETLANDS
<b>Revenues</b>	\$53,665.85	\$893,253.03	\$999,341.00
<b>Rounds</b>	4,448	42,674	28,000

Hebert Municipal Golf Course was closed from January 18, 2010, to December 7, 2010, for major renovations. Over \$1.5 million was spent at Hebert on the restoration of the 18 greens and tee boxes, renovations of the sand traps/bunkers, and improvements to the clubhouse (including a new roof, new tile, and renovation of the bathroom facilities). In addition, the netting at the course was completely replaced.

At the three golf courses this past year, we hosted 22 tournaments for outside organizations. In addition, as the department continued to promote junior golf, Les Vieux Chenes and The Wetlands continued several clinics and/or junior golf tournaments during the year 2010.

## PARKS MAINTENANCE (in dollars)

J.W. James	Installed new sign	1,000.00
Chargois	Installed new playground	32,000.00
Acadiana	Constructed new campground office	30,000.00
	Installed new sign	1,000.00
Duson	Upgraded ball field fencing	5,000.00
Judice	Installed new ball field lighting	75,000.00
Scott	Installed new office building	35,000.00
Brown	Installed new dog park and sidewalks	32,000.00
Mouton	Installed new sign	1,000.00
Moore	Installed fountain in lake	7,000.00
Girard Park	Installed Parc Independence	150,000.00
Clark Field	Grandstand improvements	150,000.00
Beaulieu Park	Installed new ball field lights	45,000.00
	Installed new sign	1,500.00

**Total: \$565,500.00**

## 2010 YOUTH PARTICIPATION NUMBERS ATHLETIC PROGRAMS

	Teams	Participants
Basketball (Boys)	145	1,160
Basketball (Girls)	39	312
Basketball (All-Stars)	45	450
Teener Basketball	4	40
Tri-Star Basketball		43
Track & Field (LRPD)		6,000
Track & Field (Hershey Local)		900
Track & Field (Hershey State)	19	893
Spring Soccer	216	1,950
Baseball (LRPD)	271	3,252
Baseball (American Legion)	7	106
Softball (Slowpitch League)	88	1,056
Fastpitch	35	420
All-Stars Baseball (Softball)	64	800
Summer Swimming		6,500
Football Tackle	31	775
Punt, Pass & Kick (Local)		52
Punt, Pass & Kick (Regional)		50
Flag Football Teener	31	465
Dr. Pepper Cajun Cup Soccer	85	1,000
Snicker's State Cup Soccer	24	380
Pelican Cup Soccer	27	302
Soccer Cajun Classic	112	1,200
Fall Soccer	248	3,100
Fall Baseball	20	200
Youth Volleyball	59	590
Youth Flag Football	43	460
High School Swim League	36	568
Swim Meets		7,200
Junior Golf Clinics		600
Junior Tennis Clinics		1,200
School Tennis Leagues		500
Youth Coaches Clinics		200
Youth Officiating Clinics		80
Special Olympics Swimming		60
Special Olympics Track & Field		1,800
<b>Totals:</b>	<b>1,649</b>	<b>44,664</b>

## 2010 ADULT PARTICIPATION NUMBERS

	Teams	Participants
Basketball	55	550
Co-ed Volleyball	19	154
Spring Soccer	15	165
Fall Soccer	18	200
Flag Football (Fall)	30	450
Flag Football (Spring)	24	305
Softball League	13	200
Disc Golf Tournaments	6	600
Tennis League & Tournament Play		8,200
<b>Totals:</b>	<b>180</b>	<b>10,824</b>

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# DEPARTMENT OF TRAFFIC AND TRANSPORTATION

**T**he Traffic and Transportation Department consists of 95 employees, and the purpose and function of the Department is to provide for the safe, efficient and convenient movement of persons and goods. The five divisions of the Department provide services described in the section below.



**Tony Tramel**

Photo by Robin May

1. Traffic Engineering Development is responsible for traffic studies / investigations, review of commercial building plans, and land development regulations.

2. Traffic Services/Traffic Signals is responsible for the maintenance and management of all traffic control devices, (50,000 signs, pavement markings, and 188 traffic signal

installations / reduced speed limit flashers/ 50 traffic monitor video cameras).

3. Parking manages two structured parking garages downtown, parking meters and related enforcement and adjudication.

4. Transit operates the Transit System, and administers paratransit and late night transit services.

5. Planning provides long-range transportation planning for the Metropolitan Planning Area (MPO) and is actively engaged in neighborhood planning efforts, and the Comprehensive / Master Plan for LCG.

## FY 09/10 ACCOMPLISHMENTS

### TRAFFIC ENGINEERING/DEVELOPMENT:

- Reviewed 96 commercial building permits
- Reviewed 56 Planning Commission platting of land cases
- Reviewed 118 Hearing Examiner land development cases
- Reviewed 9 right-of-way abandonment requests
- Inspected 2 newly constructed subdivisions and prepared related Work Orders for sign installations
- Conducted 122 traffic counts
- Performed 54 speed studies
- Created/edited 550 drawings
- Issued 106 Lane /Road Closure Permits
- Reviewed and provided comments for 13 Public Works and Utilities Projects
- The SafeLight SafeSpeed Lafayette program has



**Rosa Parks Transportation Center**

issued a total of 17,786 red light running notices and 55,167 speeding notices.

- The Rosa Parks Transportation Center is 86% complete. The Post Office and Traffic and Transportation Department have moved into the building; demolition of the Postal Square Building and construction a new parking lot is scheduled to begin in January 2011.
- Structural repairs to the South Buchanan Street Parking Garage, including stairwell rainproofing, were completed.

### TRAFFIC ENGINEERING/TRAFFIC CALMING:

- Revised Traffic Calming Program Policies and Procedures
- 53 Initial Packets were sent to residents
- Installed traffic calming devices in four neighborhoods
- Removed and replaced five traffic calming devices in conjunction with street overlay and repair projects
- Removed 22 traffic calming devices due to submittal of removal petition
- Maintaining 29 active neighborhood projects

### TRAFFIC SERVICES:

- Installed 1,511 new signs
- Replaced 4,544 existing signs
- Surveyed 1,406 new signs
- Surveyed 2,582 signs in need of replacement
- Fabricated 14,412 signs
- Applied 15,520 linear feet of pavement markings
- Applied 435 raised reflective markers
- Applied 5,655 linear feet of paint
- Removed 2,309 Square Feet of wxisting markings
- Contract pavement markings – 27 roadways were marked this fiscal year with thermoplastic pavement markings totaling \$252,000
- Installation of fence around traffic services yard

area to secure items due to SMART-ERP inventory-control efforts

## TRAFFIC SIGNALS:

- Upgraded traffic signals at 30 intersections to vehicle LED Displays and refurbished signal heads.
- Upgraded pedestrian signals at 26 intersections to pedestrian LED Displays. Pedestrian LED Conversion has been completed.
- Installed 27 wireless detection systems and implemented permanent count stations around the city of Lafayette
- Installed 5 Sony PTZ Cameras for traffic monitoring.
- Normal maintenance of traffic signals including but not limited to: display maintenance, line locations, Opticom troubleshooting and repair, vehicle detector troubleshooting and repair, repair of signal damage caused by traffic crashes and damaged underground cables and implementation of the preventive maintenance schedule.
- Implemented second “Flashing Yellow Arrow” for permissive left turn movements at Kaliste Saloom and Camellia
- Installation of additional security monitoring cameras in the Vermilion and Buchanan Street Parking Garages.
- Installed pedestrian signal equipment at the intersections of Kaliste Saloom at E Bayou, Cajundome at Eraste Landry and University at Cameron
- Implemented countdown pedestrian timers at 22 traffic signals
- Implemented new school warning flasher timing hardware
- Upgraded all school warning flashers to LED
- Developed and implemented updated timing plans on major arterial roadways, including but not limited to Johnston St., Ambassador Caffery, Pinhook, Evangeline Thruway.
- Converted system-wide communications to 100 Mbps LUS Fiber
- Implemented redundant data servers and disaster recovery plan
- Engineered and designed traffic signals for the following locations: Ambassador Caffery at Frem Boustany and Moss at Gloria Switch
- Implemented dual left turn lanes on Willow Street at University, University and Carmel at Pinhook

## TRANSIT:

- Utilized ARRA funding for improvements to vehicle maintenance facility
- Service maps were installed throughout terminal
- Ordered CNG buses instead of diesel for 2011 replacement vehicles
- Completed 2010 Triennial Review with only 2 findings and 1 advisory comment
- Established maintenance schedule for bus shelters
- Security system was upgraded in buses
- Purchased and rebid the former Lamar bus shelters to take over existing utility costs and maintenance in exchange for permitted advertising



Transit buses await passengers at Transit Terminal

- Provided transit service as follows:
  - Day service boardings - 1,282,469
  - Night owl service - 24,581
  - Day paratransit - 22,456
  - Night paratransit - 1,724

## PARKING:

- Security monitoring cameras –installed at Vermilion Garage/Buchanan Garage
- Upgraded garage lighting at Vermilion Garage
- Repainted each level door/column for easy recognition in an effort to help drivers remember where their cars are located
- Developed graffiti removal program
- Cosmetic painting of facilities by maintenance personnel
- Repainted parking stalls and walls within SBSG garage
- Provided meter training for Garage Supervisor / Facility Maintenance personnel
- Increase police visibility at Vermilion Garage during p.m. peak periods

## PLANNING/MPO:

- Prepared and submitted a \$749,006 CNG Conversion grant application with the Louisiana Department of Natural Resources. Application was approved.
- Prepared and submitted a \$345,000 CNG Conversion grant application with the Louisiana Department of Natural Resources. Application was approved.
- Prepared and submitted a \$40,592 Safe Routes to Schools grant application for sidewalks with the Louisiana Department of Transportation and Development. Application was approved.
- Prepared and submitted a \$93,074 Safe Routes to Schools grant application for sidewalks with the Louisiana Department of Transportation and Development. Application was approved.
- Prepared and submitted a \$117,427 Safe Routes to Schools grant application for sidewalks with the Louisiana Department of Transportation and Development. Application was approved.
- Prepared and submitted a \$80,000 Trails grant application for the Atakapas-Ishak Trail Phase I with

the Louisiana Department of Culture, Recreation and Tourism. Application was approved.

- Proposed and recommended \$500,000 state legislative funding for the Lafayette CNG Five Year Conversion Program. \$1 million awarded.
- Prepared and requested \$600,000 for the Lafayette MPO Long Range Transportation Plan Update with the Louisiana Department of Transportation and Development. Funding approved.
- Prepared and requested \$349,246 through Federal Highway Administration for MPO Planning Grant. Funding approved.
- Prepared and requested \$71,626 through Federal Transit Administration for MPO Planning Grant. Funding approved.
- Prepared and requested \$350,000 through the Louisiana Department of Transportation and Development for the I-49 Connector Action Plan and Implementation of the 2030 MPO Transportation Plan. Funding approved.
- Prepared and requested \$100,000 for MPO Travel Demand Management Program through the Louisiana Department of Transportation and Development. Funding approved.
- Prepared and submitted a \$10,000 FTA grant support for Human Services Transportation Coordination. Funding approved.
- Continued Coordination and Implementation of the I-49 Connector Action Plan through property acquisitions, completed draft for Le Centre Neighborhood Plan (LINC Designated Neighborhood No. 13), provided administration for the Evangeline Thruway Development Team, completed preliminary concept plans for development projects in the I-49 Connector Corridor, initiated preparation of corridor neighborhood catalyst improvements, and abstracted 42 parcels to expedite acquisitions.
- Continue coordination on I-10 Frontage Road Study.
- Coordinated MPO Roundabout Plan additions and implementation.
- Secured grant funding authorization to send a local MPO transportation team to Colorado to field check six cities utilizing corridor planning as a fundamental approach to transportation network improvements.
- Continue coordination of the Ambassador Caffery Parkway South Plan and MPO adoption of the Tripartite Agreement.
- Continued coordination of the Ambassador Caffery Parkway North Environmental Study and alignment and MPO adoption of the Tripartite Agreement.
- Continued assistance in the plan development for the proposed Atakapas – Ishak Multi-purpose Trail between downtown Lafayette and St. Martinsville and Breaux Bridge.
- Completed 85% overhaul of the Consolidated Thoroughfare Plan (CTP) in conjunction with Smart Growth initiatives.
- Completed a substantial Amendment No. 1 preparation and adoption to the Lafayette MPO Bikeway Plan.
- Drafted a preliminary Lafayette Transportation: New Perspectives document for the Lafayette MPO area as a result of the Colorado Team trip.

- Drafted, submitted and received approval for the Lafayette MPO Transportation Safety Plan.
- Drafted and prepared for review Amendment No. 1 to the MPO Pedestrian Plan.

## **PLANNING/LINC COMPREHENSIVE PLAN SECTION:**

- Prepared and submitted a \$381,608 Model Community Watershed Development pilot grant application to the Louisiana Recovery Authority (LRA) for a segment of Isle des Cannes Coulee north and south of Interstate Highway 10. Application was approved.
- Prepared and submitted a \$50,000 Nodal grant application for the intersections of Camellia Blvd./Guilbeau Road and Johnston Street and Kaliste Saloom Road and Pinhook Road. Application was approved.
- Provided assistance for the local 2010 Census Complete Count Committee.
- Provided administration to the LINC Citizen Committee (LINC-CC).
- Completed draft plan for LINC Designated Neighborhood No. 13 (Le Centre) working with the Coterie.
- LINC Designated Neighborhood No. 4 public meetings held to organize Coterie and begin final draft plan.
- Continued to assist local efforts for restoration of the Holy Rosary Institute Main Building (listed in the top ten most endangered historic buildings in the state).
- Work on the Public Service Element of the Comprehensive Plan was continued through coordinated joint quarterly meetings between the Lafayette Parish School Board and the Lafayette City-Parish Council. Five major coordinating efforts have been identified: 1) Safe Routes to Schools, 2) Bus Stop Shelters, 3) Joint Planning Committee, 4) Oversight Committee for \$1 billion Master Plan and 5) Compressed Natural Gas (CNG) fuel systems for public vehicles initiated. Draft Neighborhood Security Plan was developed with the Lafayette City Police Department.
- Amendments to the Freetown – Port Rico (LINC Designated Neighborhood No. 7) Neighborhood Plan was completed.
- McComb – Veazey Neighborhood catalyst project plan for Twelfth Street drafted.
- Initiated LINC Implementation Committee under Planning Collaboration Ordinance.
- LINC Directive No. 1 (Comprehensive Land Use Framework and Implementation Strategies), completed, reviewed and approved by the Planning Commission and Lafayette City-Parish Council.
- Facilitated preparation of the Request for Qualifications (RFQ) and Request for Proposals (RFP) for the 2011 Comprehensive Plan initiative.

# Lafayette Utilities System



Live Lafayette's good life. We'll take care of the rest.

**W**hile you make the most of all the good things Lafayette offers, LUS is taking care of the background services you rely on. Dependable, affordable **electric** energy; safe, clean drinking **water**; environmentally sound **wastewater** treatment; and enhanced **TV**, **Internet** and **Phone**. We provide these necessities of daily life with a high standard of customer service, letting you focus on other things. And, as a publicly owned and operated utility, LUS invests in the community, through support of local organizations and an annual payment to Lafayette Consolidated Government's general fund of \$19 million. **We're proud to contribute to Lafayette's good life.**

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**LUS Fiber**  
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# DEPARTMENT OF PUBLIC WORKS

**T**he Department of Public Works with its 300 staff members is primarily responsible for construction and/or maintenance of streets and drainage as well as LCG facilities and the vehicle and equipment fleet. Environmental oversight of in-house projects and residential and commercial activity is also provided. DPW provides engineering design support services for other departments (except LUS) and works closely with Traffic and Transportation on roadway design issues.



Tom Carroll

Photo by Robin May

## CAPITAL IMPROVEMENTS DIVISION

Development of standard specifications, utilizing Department of Transportation and Development specifications, modified for LCG use was completed. Development of specifications utilizing LA Facilities Planning and Control specifications

is 98% complete. This will

enable project bidding and standards of performance on construction contracts to be more uniform and should result in cost savings in the long term.

The following major capital improvements projects were bid, placed under construction and/or substantially completed:

- Acadiana Center for The Arts, Phase II (\$12,579,000)✓
- Acadiana Park Elevated Walkways/Nature Station Improvements (\$37,000)✓
- Ambassador Caffery Rehabilitation, Phase III (\$389,000)✓
- Beaulieu Park Sidewalk and Pedestrian Bridge Improvements (\$111,000)
- Beaulieu Park Softball Field Lighting (\$31,000)
- Beaver Park Tennis Court Lighting (\$46,000)✓
- Blaine Street Sidewalks and Drainage (\$267,000)
- Bonin Rd./Fortune Rd. Roundabout (\$700,000)
- Camellia Boulevard Extension Phase I-A (\$2,563,000)
- Canaan Drive Bridge Replacement (\$800,000)
- CDBG Stimulus Overlay/Reconstruction-
- (\$298,000)✓
- Chemin Metairie Road Bridge Replacement (\$604,000)
- Clark Field Stadium Improvements (\$139,000)
- Clifton Chenier Center Acoustical Project (\$13,000)✓
- Concrete Lined Coulee Renovations, Phase I (\$100,000)
- Concrete Street Repairs- 2009 (\$330,000)✓
- Concrete Street Repairs- 2010 (\$300,000)
- Coulee Ile Des Cannes, Lateral 7-2-C1 (\$2,000,000)
- Coulee Ile Des Cannes, Lateral 8-B-2 (\$3,271,000)✓
- Coulee Ile Des Cannes, Reach 5, Phase VII (Main Channel) (\$4,900,000)✓
- Cypress Bayou Drainage (\$5,600,000)
- Duhon Road/Robley Drive Extension, Phase III (\$2,350,000)
- Elias G Road Drainage (\$434,000)
- Fire Station #4 Reconstruction (\$1,400,000)✓
- Fire Station #7 Reconstruction (\$950,000)
- Fire Training Tower Demolition (\$26,000)✓
- Hebert Golf Course Greens Renovation (\$723,000)✓
- Hebert Golf Course Protective Netting (\$542,000)✓
- Heymann & Beaulieu Parks Restroom Renovation (\$250,000)✓
- Judice Park Ball Field Lighting (\$86,000)✓
- Lafayette Parish Courthouse A/C & Chiller Replacement, Ph. II (\$974,000)✓
- Lafayette Parish Courthouse Air Handler Asbestos Removal (\$25,000)
- Lafayette Parish Courthouse Air Handler Replacement (85,000)



Construction at the intersection of Camellia/Guilbeau and Johnston Street



Cypress Bayou Drainage Improvements at Country Run Drive

- Lafayette Parish Courthouse Boiler Replacement (\$44,000)✓
  - Lafayette Parish Courthouse Boiler Flue Stack Replacement (\$140,000)✓
  - Lafayette Parish Courthouse Chiller Asbestos Removal (\$43,000)✓
  - Lafayette Parish Courthouse Fire Alarm Asbestos Removal (\$25,000)
  - Lafayette Parish Courthouse Fire Alarm Replacement (\$290,000)
  - Lafayette Parish Jail Emergency Generator (\$120,000)✓
  - Le Centre International Outdoor Lighting (\$16,000)
  - Les Vieux Chenes Golf Course Drainage Improvements (\$42,000)✓
  - Louisiana Avenue Extension, Phase II-D-1 (\$6,000,000)
  - Luke St. Extension, Ph. II-B (\$1,212,000)✓
  - Moore Park Soccer Field Lighting (\$109,000)✓
  - North Gentilly Rd. Drainage (\$14,000)
  - N. Dugas Landfill Repairs (\$16,000)✓
  - On-Call Street Patching – City 2010 (\$381,000)✓
  - On-Call Street Patching – Parish 2010 (\$476,000)
  - Parc Independence (\$107,000)✓
  - Patin Rd./Brasseaux Rd. Drainage Improvements (\$87,000)
  - Picard Park Basketball Court Hard Surfacing (\$48,000)✓
  - PW Vehicle Maintenance Slab Repairs, Ph. I (\$29,000)✓
  - PW Vehicle Maintenance Slab Repairs, Ph. II (\$138,000)
  - Rural Overlay/Reconstruction, 2009 (\$1,573,000)✓
  - Rural Overlay/Reconstruction, 2010 (\$4,000,000)
  - Robley Drive Bridge Replacement at Broadmoor Coulee (\$440,000)✓
  - Robley Drive Bridge Replacement at Parish Line (\$917,000)✓
  - Scott Ballfield Lighting (\$35,000)✓
  - Shelly Drive Drainage (\$23,000)
  - Simcoe Street Corridor Improvements, Ph. I (\$365,000)✓
  - Streetscape, Phase IIA-1 (2,500,000)
  - Sunbeam Coulee, Phase I (\$6,643,000)
  - Steiner Road/Silverstone St. Intersection Improvements (\$24,000)✓
  - Surrey Street Bridge Repairs (\$348,000)✓
  - Urban Street Overlay/Reconstruction - 2009 (\$3,189,000)✓
  - Urban Street Overlay/Reconstruction - 2010 (\$2,855,000)
- ✓= Completed

## THE DESIGN and DEVELOPMENT SECTION PERFORMED THE FOLLOWING:

- Reviewed 164 Residential/Commercial Development Plats
- Reviewed 93 Commercial Plans/Building Permits
- Issued & inspected 649 Driveway/Subsurface Permits
- Issued & inspected 2,400 Right of Way Permits for sewer/water/electrical/ fiber optic

The importance of these 3,306 reviews, permits and inspections is to ensure that the infrastructure impacted and built by private developers/property owners which will ultimately be maintained by the public is built in accordance with LCG standards.

## ENVIRONMENTAL QUALITY DIVISION

### Code Enforcement Section:

- Continued to educate the public concerning automated garbage collection for 53,000 households in the City of Lafayette and unincorporated areas of Lafayette Parish
- Issued 4,000 violation notices resulting in 925 contracted abatements, such as cleaning and cutting of grass on private property

### Regulatory Compliance Section:

- Performed 76 educational presentations to schools & civic groups reaching 2,142 people
- Distributed 222 educational pamphlets to the public

addressing water quality issues

- Performed 117 inspections related to potential pollution of soil, waterways and roadways at commercial and residential sites
- Performed 2,195 construction site inspections to ensure compliance with federal, state and LCG's Storm Water Regulations, for purposes of minimizing and containing construction site runoff, and preventing its entry into waterways
- Distributed 770 brochures pertaining to construction site maintenance and illicit discharges
- 351 construction site inspection reports were written and issued
- Issued 41 "Notices of Non-Compliance" for construction sites where violations of federal, state and local storm water regulations occurred

#### **Recycling & Composting Sections:**

- Achieved 37% reduction of waste going to landfill as reported to Louisiana Department of Environmental Quality
- 5,128 tons of recyclables collected curbside and from drop-off recycling
- 566.33 tons of scrap metal and appliances collected from curbside and drop-off collections
- Collected 20,454 tons of yard waste at the Dean Domingues Compost Facility
- Distributed 1,755 tons of finished ("mature") compost distributed to the public from the facility
- 1,365 tires collected and properly disposed
- 2,260 vehicles at two "Household Chemical Day" events dropped off 82 tons of chemicals for proper disposal, and 38 tons of electronics for recycling
- Coordinated annual "Trash Bash," which resulted in collection of 1.5 tons of litter by 100 participants
- 14 litter clean-ups performed by the 38 Adopt-A-Road groups coordinated by LCG
- Performed 52 recycling and litter educational programs to area schools and civic groups reaching 1,334 people
- Received 557 calls on the "litter hotline" to report incidents of littering
- 38 warning letters issued for discarding cigarette butts and 45 citations issued for reported incidents of littering

## **OPERATIONS DIVISION**

#### **Drainage Division:**

- 1,450 miles of roadside drainage in City/Parish
- 320 miles of subsurface drainage
- 920 miles of unimproved coulees
- 23.1 miles of improved coulees
- Administer herbicide contract for 500 miles of coulee annually
- Received approximately 1,496 Requests for Services for FY 09/10
- Completed approximately 1,225 Requests for Services

#### **Facilities Maintenance:**

- Maintenance of over 100 buildings
- Responded to over 1,440 service requests for A/C repair, heating repairs, electrical problems, lighting difficulties, plumbing situations, carpentry projects, painting jobs, refrigeration problems



Abel Vincent of Facility Maintenance constructs cabinets

## **STREETS DIVISION**

- 850.5 miles of asphalt streets
- 70 miles of concrete streets
- 75 miles of aggregate roads
- Responsible for roadside mowing of 1,400 miles
- 400 off-system bridges, box culverts, pipe and other related structures
- 480 miles of sidewalks
- Provides assistance in coordination of major events, such as Mardi Gras, Festival International, Christmas and Martin Luther King parades (requiring over 5,000 man-hours)
- Received approximately 2,030 Requests for Service for FY 09/10
- Closed out approximately 2,862 Requests for Services
- Swept approximately 210 miles of curb and gutter streets
- Road herbicide application approximately 350 miles

#### **Vehicle Maintenance:**

- 1,750 pieces of equipments, including cars, trucks, buses, forklifts, heavy equipments, mowers, generators, street sweepers, pumps, trailers, compressors, motorcycles, wreckers, tractors, etc
- Completed 4,500 mechanic shop repair orders
- Billed 18,125 service hours
- Performed 1,800 oil change/lubrication jobs
- Repaired 1,900 tires
- Completed 4,500 service station jobs
- Completed 4,000 wash jobs
- 1,900,000 gallons of fuel dispensed

# THE INDEPENDENTS

## SCHEDULE FOR 2011

THE INDEPENDENT LECTURE SERIES:  
STATE OF THE PARISH ADDRESS  
FEBRUARY 16, 2011

THE INDEPENDENT LECTURE SERIES:  
SPEAKER TYRON PICARD  
MARCH 2, 2011

THE INDEPENDENT WEEKLY BRIDAL SHOW  
MARCH 20, 2011

THE IND'S SMART GROWTH  
LECTURE AND INDESIGN AWARDS  
MAY 4, 2011

ABIZ TOP 50 BUSINESS AWARDS LUNCHEON  
AUGUST 16 OR 23, 2011 (TENT)

ABIZ WOMEN WHO MEAN BUSINESS AWARDS  
SEPTEMBER 14, 2011

ABIZ ENTRÉE TO BUSINESS LUNCHEON  
DR. LOREN SCOTT REPORT  
OCTOBER 11, 2011

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Tickets and information available through our  
website: **theind.com** or contact Robin Hebert  
at 337-769-8603 or robinh@theind.com.

More events to be announced soon.

NOTE: SOME DATES ARE TENTATIVE

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# INFORMATION SERVICES AND TECHNOLOGY DEPARTMENT

**T**he Information Services and Technology Department (IS&T) consists of a staff of 36 technically trained employees whose job is to provide technology solutions that aid in running local government more efficiently. Services provided by the IS&T Department encompass the areas of computer infrastructure, voice communications, application software development and support, geographical mapping services and website development. The goal is to provide citizens access to government information by the use of modern technology.



Photo by Robin May

**Tonia D. Khosropour**  
Interim CIO

## 2010 DEPARTMENTAL OVERVIEW

**IS&T Mantra** – The Paper Stops Here

**IS&T Core Belief** –  
Get the right information,  
to the right people, at the  
right time, in the most  
comprehensive format.

**IS&T Mission/Vision** –  
The mission of the Lafayette  
Consolidated Government

Information Services & Technology Department (IS&T) provides innovative and effective solutions to its customers by utilizing a combination of an enterprise, vision, best practices, and new innovative technologies.

The IS&T Department of LCG provides services and information to the citizens of Lafayette Parish, to other departments within LCG and to several external agencies:

### LCG Departments/Centers

Mayor/President/CAO/Executive Branch  
Administrative Services/Human Resources  
Office of Finance & Management  
Planning, Zoning & Codes  
Lafayette Police Department  
Emergency Operations & Security  
Animal Control  
Community Development  
Le Centre International de Lafayette  
Lafayette Fire Department  
Lafayette IN a Century (LINC)  
Metropolitan Planning Commission  
Municipal Golf Courses  
Natural History Museum  
Lafayette Utilities System

Acadiana Park Nature Station  
Workforce Investment Board  
Workforce Investment Act  
Downtown Development Authority  
Lafayette Parish Library System  
Juvenile Detention Facility  
City-Parish Attorney  
Council Office  
Criminal Justice Support Services  
Alcohol Action Traffic Campaign  
Environmental Quality Code Enforcement  
Traffic & Transportation  
Parks & Recreation  
Municipal Civil Service

### External Services

Lafayette Parish School System  
Lafayette Parish Sheriff's Office  
Lafayette Parish District Attorney Office  
Lafayette Parish Clerk of Court  
Lafayette Parish Metro Narcotics  
Lafayette Parish Communications District (911)  
Lafayette Parish Tax Assessor  
Lafayette Parish Sales Tax Office  
Lafayette Economic Development Authority  
Lafayette Parish Registrar of Voters  
Lafayette City Court

- Judges
- Prosecutor
- Lafayette City Marshal
- Lafayette Crime Stoppers
- Lafayette Parish Coroner's Office
- Bayou Vermilion District
- Lafayette Parish City Prosecutor's Office
- Municipalities- Lafayette Parish

- Broussard
- Carencro
- Duson
- Scott
- Youngsville
- Municipalities– Other Parishes
- St. Martinville
- Abbeville

Louisiana Department of Transportation & Development  
Federal Emergency Management Agency (FEMA)  
Volunteer Fire Departments

- Judice
- Youngsville

### Election Campaigns

### Private Entities



- Law firms
- Survey firms
- Churches
- Animal Hospitals
- Geophysical
- Engineering
- Retail
- Financial
- Phone and Cable Companies
- Press – Print, Radio, and TV
- Mapping and location companies
- Louisiana State Police
- Festival International
- Greater Lafayette Chamber of Commerce

## OPERATIONAL OVERVIEW FOR 2010

### Technical Services

- Number of Requests for Service: 4,118
- Number of PCs Deployed/Re-Deployed: 137
- Number of Server Installs/Upgrades: 52

### Software Services

- Total programming requests received: 171
- Total programming completed projects: 177

### GIS Services

- Address points added/modified: 1,091
- Individual maps printed: 221
- Added/modified streets: 237

### ERP Services

- Percentage of ERP Project Completed: 95%

## PROJECT MANAGEMENT OVERVIEW

### Major Projects Completed in 2010

- Implemented new features for the collection and reporting of sales taxes
- Rewrote Court Services software system
- Implemented iSCSI storage area network infrastructure

- Implementation of Cityworks GIS based work order management system (WOMS) for Public Works and Traffic & Transit Transportation
- Upgrade LaCrash software system for Lafayette Police Department
- Implement enterprise NetMotion mobility VPN Solution for Police, Fire, and Public Works
- Implemented upgrade of the Police evidence system (Quetel)
- Updated and distributed aerial photography (Pictometry)
- Implemented new Field Training Police Officer Software (L.E.F.T.A.)
- Implemented Pictometry web-based software
- Upgraded FireHouse software system to web-based for Lafayette Fire Department
- Upgraded LCG Metropolitan Area Network to MPLS Fiber Bandwidth
- Assist Assessor's Office with parcel base map and implementation of new computer aided mass assessment (CAMA) software
- Upgraded Permitting Software System
- Completed Phase 1 of the ERP (Enterprise Resource Planning) Finance/Human Resource and Payroll Project
- Replaced Lafayette City property tax collection and reporting system
- Upgrade LUS MPLS fiber bandwidth
- Implement LDAP bind with Lawson security setup

## ON GOING PROJECTS 2010-2011

- Design and implement off-site data replication
- Implement automated vehicle location (AVL) general fleet tracking for LCG vehicles
- Implement Enterprise Business Continuity – Data Center Emergency Operations & Recovery
- Provide configuration and GIS data to Lafayette

Parish Sheriff's Office to facilitate implementation of Crimeview

- Implement in-car video for Lafayette Police Department
- Implement a code enforcement management system (Planning Zoning & Codes, Environmental Quality and Community Development)
- Implement Enterprise Payment Portal (gives ability to pay bills online)
- Implement Server Virtualization / Data Consolidation / Greening of the Data Center
- Implement Website enhancements with Direct Citizens Services Focus
- Complete mainframe retirement
- Upgrade Animal Control application
- Upgrade CrimeView Community web portal with citizen notification
- Automate tax sale adjudication process
- Attain PCI compliance
- Upgrade VMWare to VSphere Cloud application
- GIS and logistical support of Lafayette Land Revitalization Authority
- Utilize fiber to the home technology with fire stations and small outlying LCG facilities
- Integrate GIS and electronic document imaging system
- Continue expansion of imaging/document mgmt/ retention system (EDMS)
- Upgrade all MS SQL 2000 databases to MS SQL

2005/8

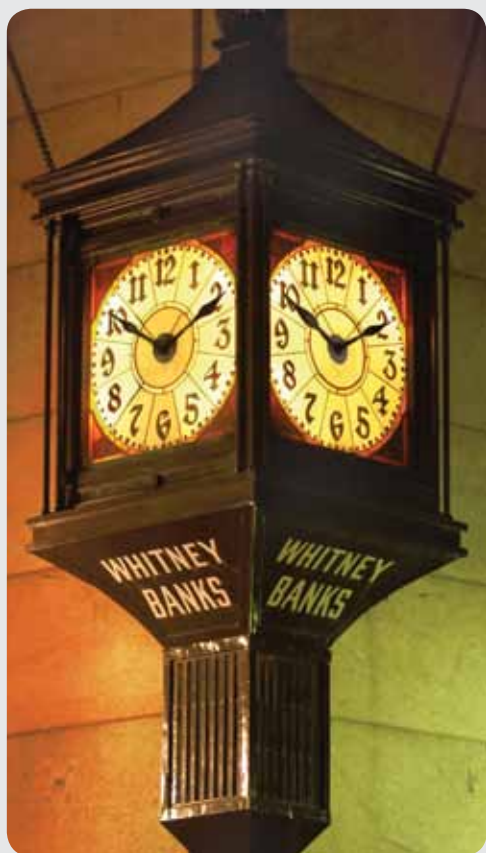
- Continue print elimination efforts
- Upgrade Council auditorium technology

## NEW PROJECTS FOR 2011

- Develop new website with multi-point publishing applications
- Replace LCG's vehicle maintenance/fleet management software system
- Upgrade Parks and Recreation software system
- Replace current network backup solution
- Develop data warehouse for internal reporting and external developer community
- Upgrade Animal Control software
- Replace Help Desk software including User Self Service
- Implement VOIP internal call auditing software

## Investigative Stage Projects

- Upgrade Lafayette Police Department 911 dispatch
- Implement Geo Data Warehouse / Administrative Dashboards
- Implement Email archive
- New Police incident reporting system
- Disaster asset tracking/management software
- Police Department training/certification tracking system
- Google Apps/Cloud for Government
- Citizen Engaged Community Initiative



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